

Section Title



# SOAR's 26th Annual Conference "Access to Justice: Change the Culture, Shift the Paradigm"

**Monica Goyal - Aluvion Law  
Doing Legal Differently**

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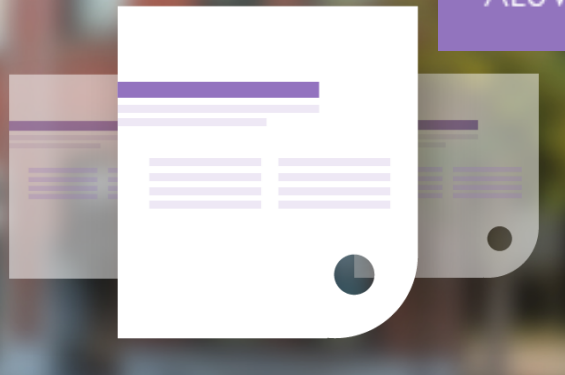
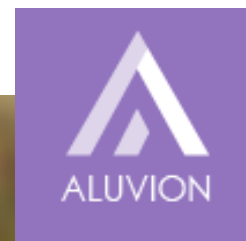


Services Who are we Media Contact Aluvion in the News

Take control of Legal Costs

Aluvion is a new type of law firm that uses technology in unique ways to help its legal professionals drive down costs and decrease turnaround time. Our transparent pricing passes these savings on to our client and takes the uncertainty out of hiring a lawyer.

Find out more about our services



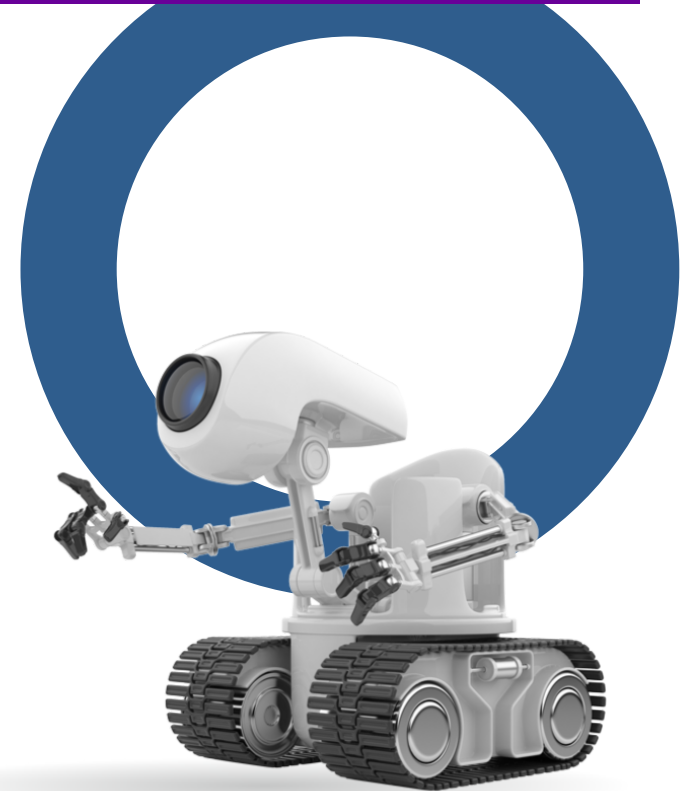


# Tech Trend: Data and automation of complex tasks



## Law is 'Special'

- Human **relationships**
- **Complex** needs that cannot be modeled by computers

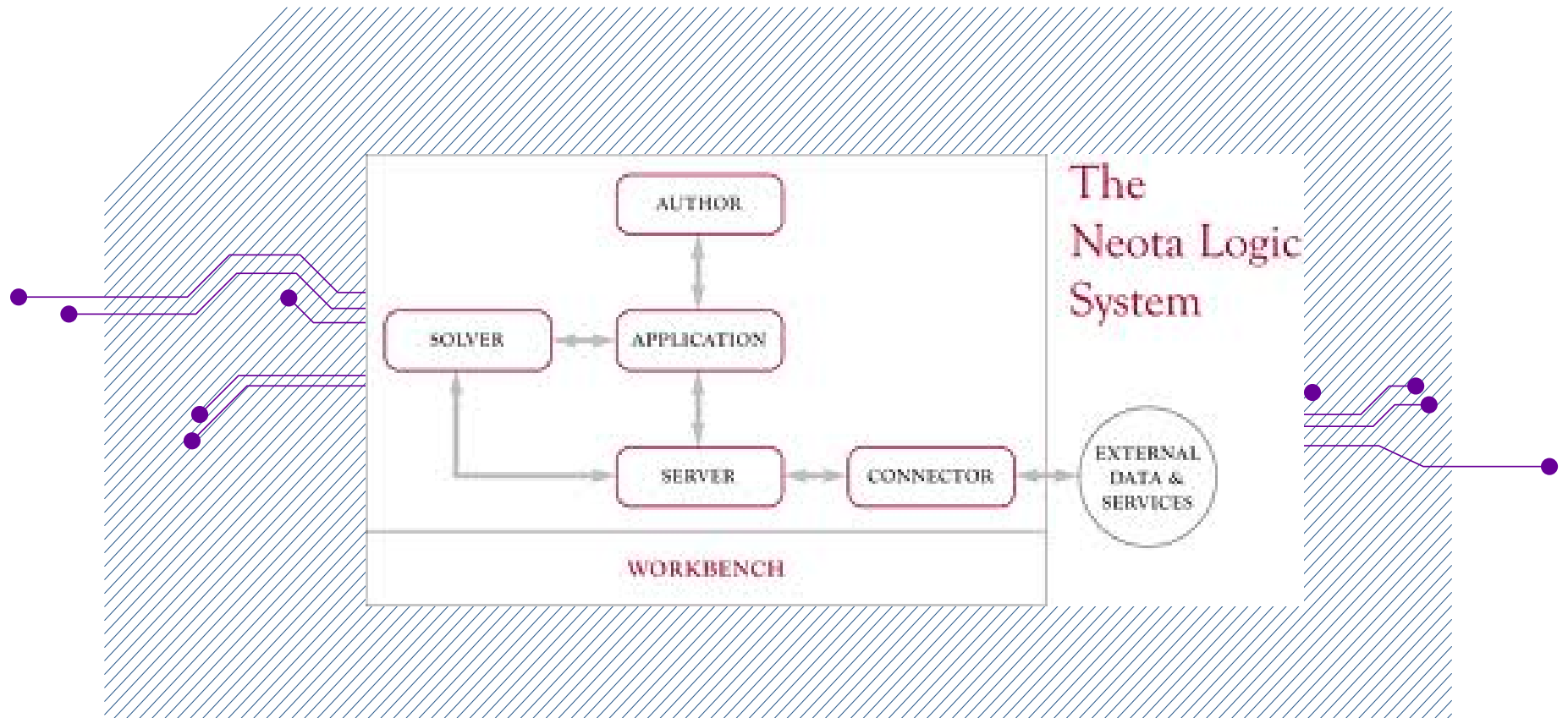


**What other industries involve human relationships has been disrupted by technology?**





# SELF-DRIVING CAR

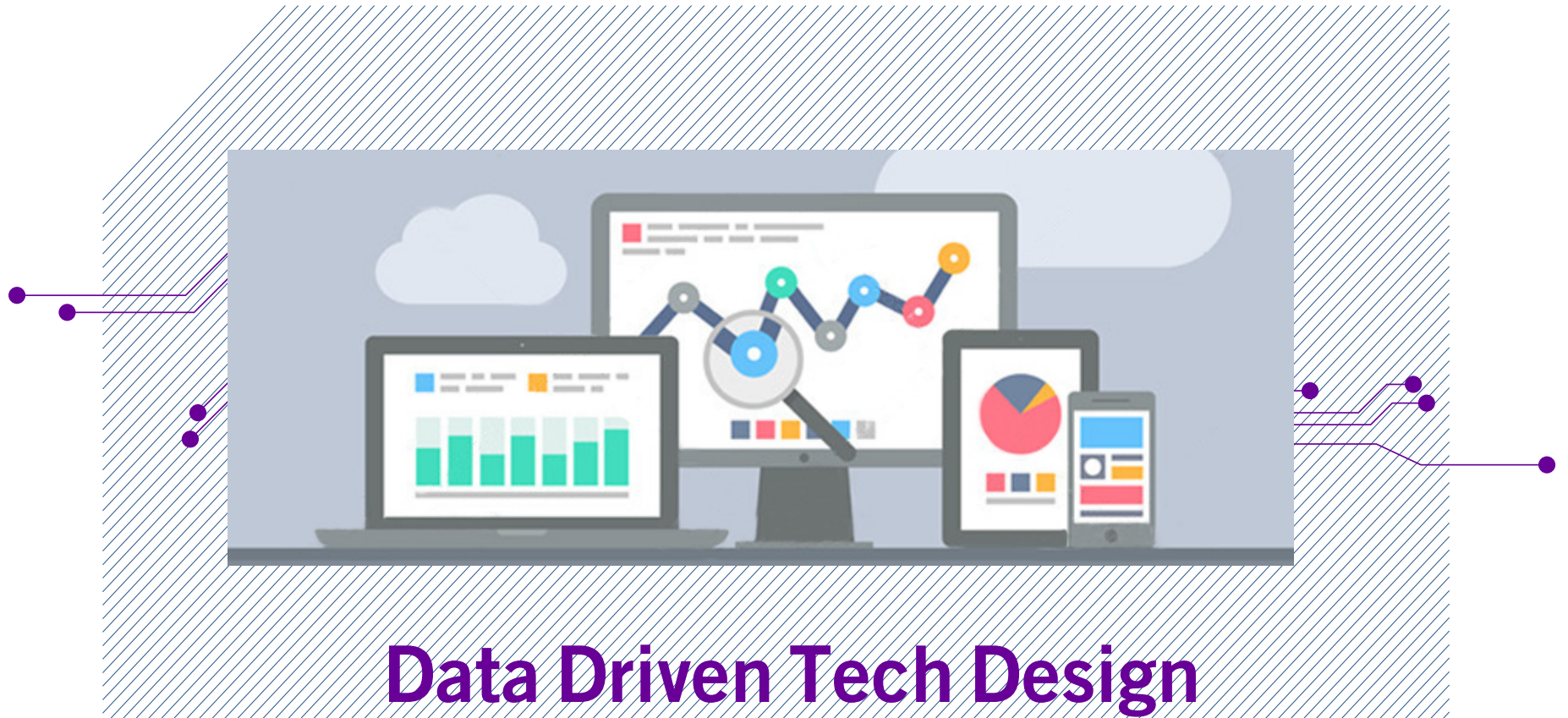


# Expert Systems



# Watson LLP





# Data Driven Tech Design

# Heat Map Analysis: Where Are They Looking?



James Trumbly

**Don't Guess - Analyze and Experiment**



**In the future, where will  
you get your legal services  
from?**



- 1. Lawyers**
- 2. Do it Yourself**
- 3. Google**





# Future of Law - Google Lawyer



LEGAL

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# Legal Transactional Documents



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## \$425 Million Valuation

# ●●● People Engaging Lawyers online - Asking Questions Online



**If you were living in poverty in the US, how would you access the internet?**



- a) Library**
- b) Work**
- c) Cell Phone**



**In 2013, 14.5% of the population was living in poverty in the United States**



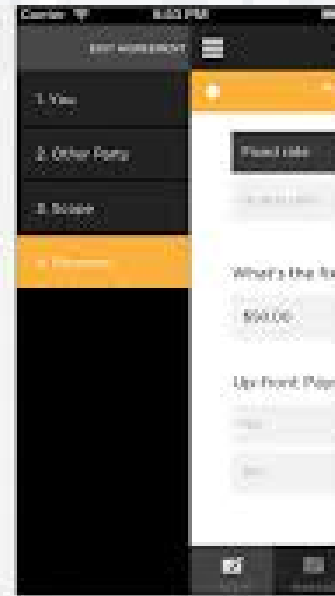
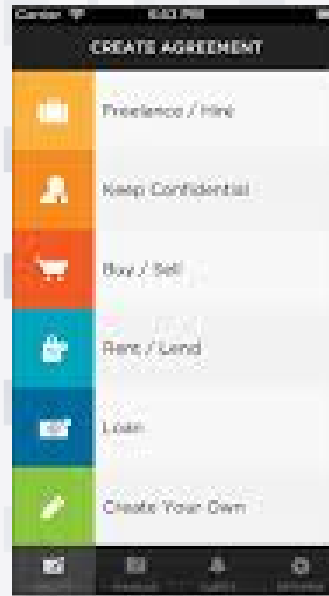




**As of January 2014, 90%  
of American adults own  
a mobile device**



# Future of Law - MOBILE



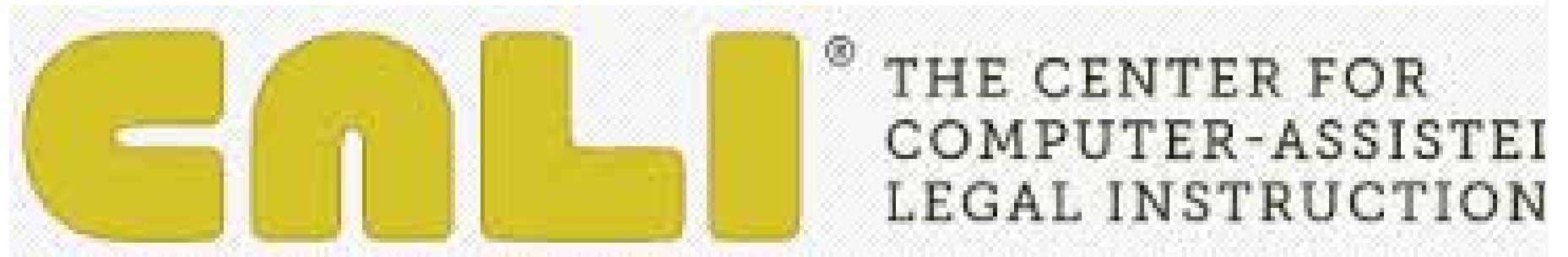


# Digital Divide



- **The Canadian Internet Registration Authority's 2014 Factbook 87 per cent of Canadian households connected**
- **95% in highest income and 62% in lower income**
- **100% in urban areas and 85% in rural areas**





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Austin Groothuis | mobile | A A



**CALI**  
Lessons

## Arbitration Exercises

[Contents](#) [Faculty View](#) [↗](#)

Score: 0/ 0 (-) [↘](#)

- [Introduction](#)
- [Exercise 1: About Arbitration](#)
- [Exercise 2: Exploring Alternative Dispute Resolution Agencies](#)
- [Exercise 3: Exploring the Differences Between the BBB and the AAA](#)
- [Exercise 4: More Complicated Arbitration](#)
- [Exercise 5: More Complicated Arbitration and Judicial Enforcement of Awards](#)

[Back](#) [Next](#)

### Arbitration Exercises

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### More like this

A2J Author

A2J Author 3.0 Released

ABA Law Practice Magazine  
Article on A2J

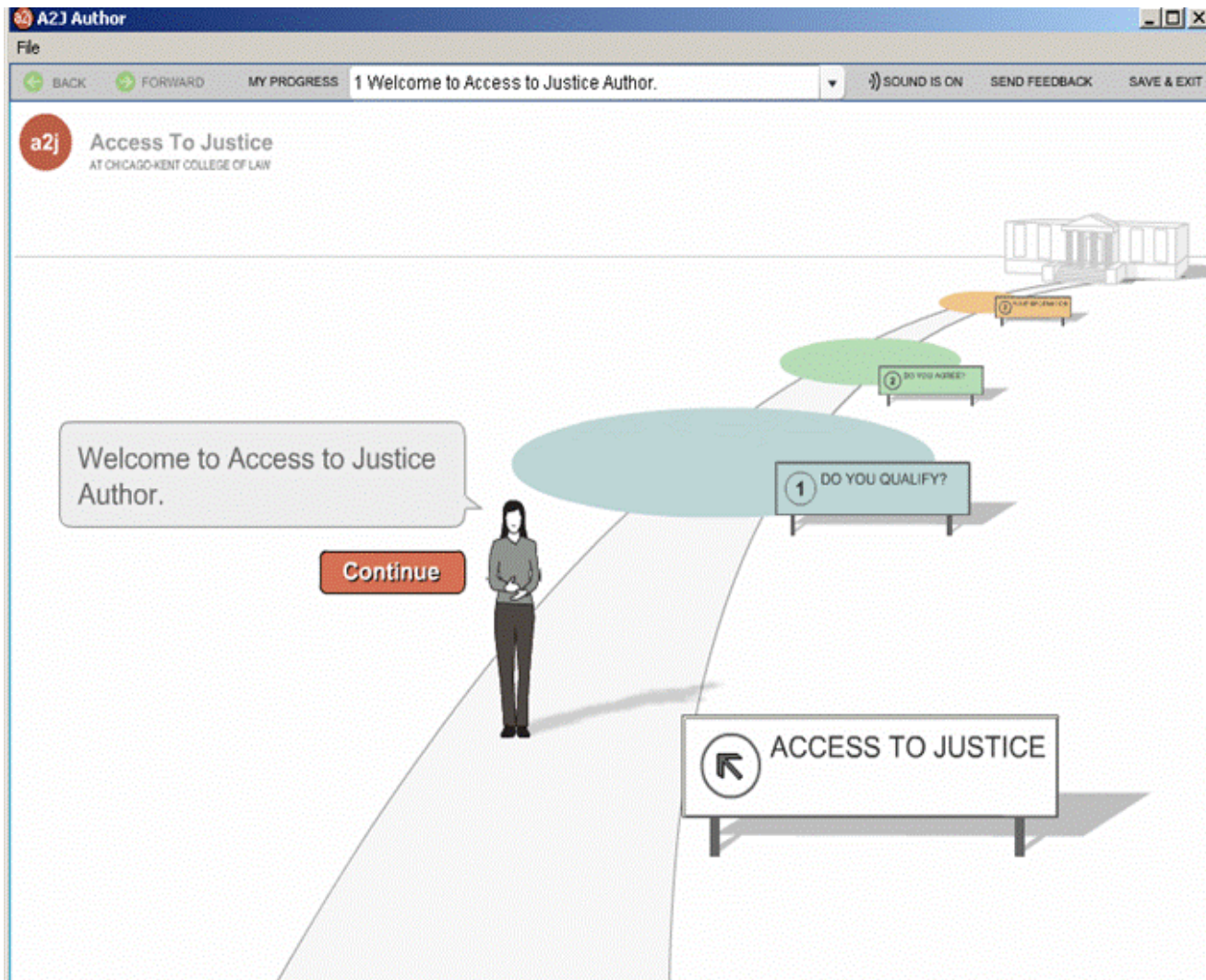
Congrats to Legal Rebel, Ron  
Staudt

Access to Justice and  
Technology Clinics: A 4%  
solution

### A2J Author: "Technology that Attacks Barriers to Access to Justice"

Have a look at this [article about A2J Author](#) written by Ron Staudt; Associate Vice President, Law, Business and Technology and Professor of Law at Chicago-Kent.

[A] real success story has emerged based in part on my persistent optimism that technology can improve the delivery of legal services. A2J Author, a modest software tool that allows lawyers to build guided Internet interviews for prospective clients, has been adopted across the United States and in several foreign countries as an interface for public access to legal processes. This Article describes the origin of A2J Author as a collaboration by courts, legal aid agencies, and funding sources. The Article explores the combination of factors that produced this technology, which successfully attacks barriers to access to justice. Finally, the Article speculates on whether A2J Author can begin to transform the delivery of legal aid and government services to low income people.



What is ODR? The Process FAQs Get Started Contact Us CONSUMER PROTECTION BC HOME

**CONSUMER PROTECTION BC** Resolve your dispute  
A pilot project to help consumers and businesses resolve disputes online

- Step 1**  
Prepare your case. Think about what your issue is and what resolution you are asking for.
- Step 2**  
Start the process. Enter your case in the platform, explain your story and upload any relevant documents.
- Step 3**  
Work together to find a resolution. If you can't reach an agreement, a neutral resolution expert can help clarify issues and brainstorm options.

**What is Online Dispute Resolution?**  
ODR is a self help online tool for consumers to settle disputes with a business. It's convenient and cost effective!

**Who can participate?**  
Any BC consumers and businesses who want to work together to resolve a dispute can use this online tool.

**How does it work?**  
If you have a computer and an email address, Online Dispute Resolution could be for you!

[Get Started »](#)

© Consumer Protection BC 2011. All rights reserved. | [Terms and Conditions of Participation](#)  
Business committed to using ODR

[Take our survey »](#)

# Online Dispute Resolution



The banner features a dark background with a blurred image of a person's hands holding a smartphone. At the top left is the 'LAWGIVES' logo. To its right is a search bar containing the text 'How can we help?'. In the top right corner, there are links for 'JOIN', 'SIGN IN', and 'LIVE HELP'. Below the logo and search bar is a horizontal navigation menu with the following items: 'IMMIGRATION', 'INTELLECTUAL PROPERTY', 'EMPLOYMENT', 'TRUSTS AND ESTATES', 'BUSINESS', 'MORE SERVICES', and 'LEGAL GUIDES'. The main text of the banner reads 'Find Trusted, Affordable Legal Help' in a large white font, followed by 'Free Consultations and Fixed Fee Services From Lawyers in Over 100 Cities' in a smaller white font. At the bottom of the banner, there is a white rectangular box containing the text 'How can we help?'.

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THE FUTURE OF LAW, TODAY

STUDENTS APPLY HERE

ABOUT PROGRAMS INCUBATOR VIRTUAL SESSIONS COMMUNITY PROJECTS NEWS DONATE

HOW WE'RE INNOVATING LEGAL EDUCATION + PRACTICE ON A GLOBAL SCALE	LWOW STUDENT OFFERINGS	LWOW LIVE VIRTUAL SESSIONS	NEWS UPDATES + PRESS
	LWOW INC. LEGAL STARTUP INCUBATION	LWOW Xed EXECUTIVE EDUCATION	WATCH MEDIA + MORE

## 2014 STUDENT PROJECTS

- **ProBonoPro.org "Be #selfless"**
  - **Social media platform that matches law students with relevant pro bono opportunities, allows students to track and certify their pro bono hours, and enables others to publicly endorse students' skills.**
- **Judgment Pay**
  - **Online portal that harnesses the powers of crowdsourcing to help those who have obtained a favourable civil judgment collect the money they are owed.**
- **Legal Loop**
  - **Interactive cloud-based website that assists lawyers in keeping their clients updated and informed about their case via a convenient, easy-**



# How do you foster innovation?





# Design Law Thinking from Stanford

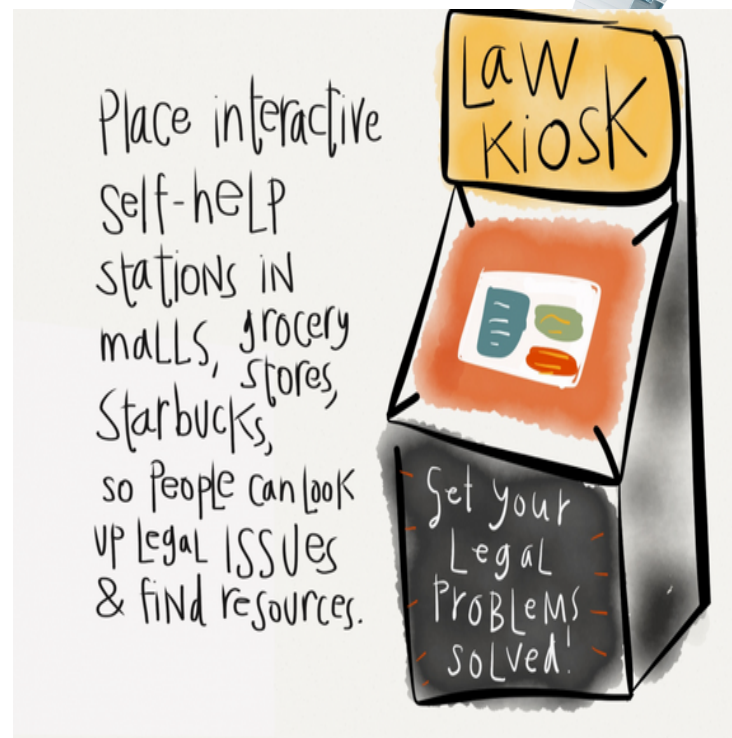
## Tech to Improve A2J

### 1. Courthouse Hubs





# Kiosk - used in immigration - why not in Courts?





**What are people  
looking for?  
Empathy? Maybe  
not a machine at all.**



# CHALLENGES OF BUILDING SOFTWARE IN LEGAL

- Many stakeholders
- Unauthorized practice of law
- Undercapitalized
- Comfortable with failure?
- Reluctant to Innovate







# Innovating Justice

**What**

Innovating Justice is a platform for Rule of law Solutions.

**Why**

Better, and more sustainable legal ordering and processes are needed. They contribute to balanced relationships between people, their organizations and their leaders.

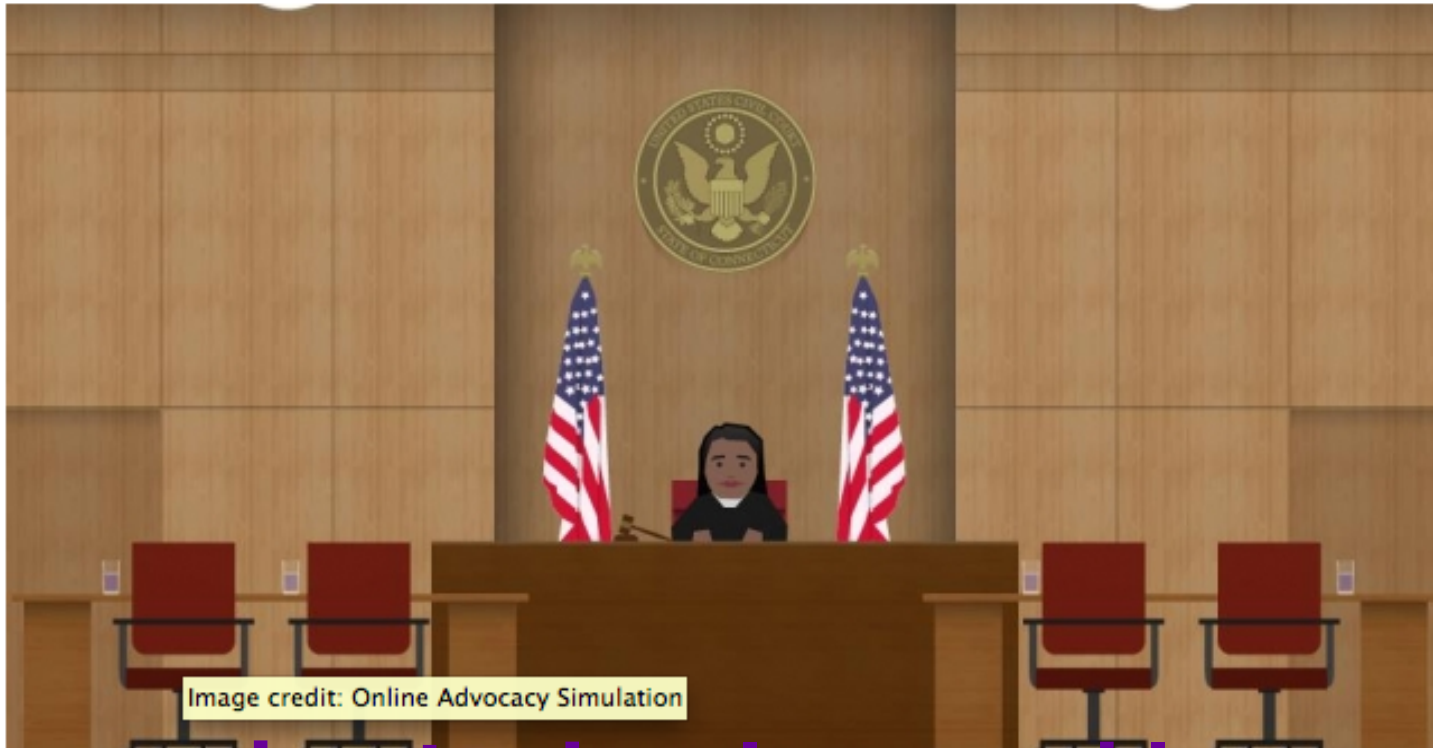
**How**

We connect viable projects with expert knowledge, networks and funding. We give voice to people and organizations that need innovative approaches so that their justice needs can be met.

**For  
whom**

Legal professionals, policy makers, academics, entrepreneurs, NGO's, funders: all who are involved in improving the Rule of Law.

# Online Advocacy Simulation for Self-Represented Parties



**gaming technology and law**

# Crowdfunding Lawsuits to Push for Decent Corporate Behaviour



**legal too expensive -let's crowdfund**



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