I'm No Tech Whiz But...

2018 SOAR CONFERENCE

MODERATED BY: KEVIN AGUIAR

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INTRODUCTIONS

- Dirk VanderBent - Vice-Chair, Assessment Review Board, ELTO
- Nicole Treksler - Member, Immigration Appeal Division, Immigration and Refugee Board
- Alexandra Alvarado-Bowen – Registrar, Social Justice Tribunals of Ontario
- Elaine Stone – Manager & Member, Investigations and Resolutions Division, Ontario Review Board
- Sean Isaac - Special Advisor, Innovation Office, Ministry of the Attorney General
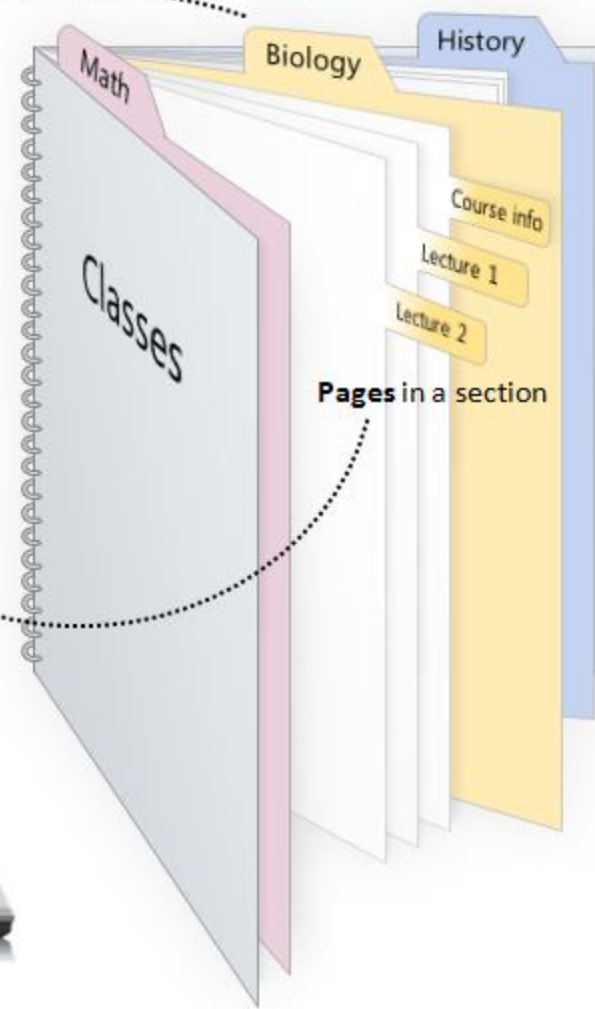- Gary Yee - Tribunal Chair, Advisor, SOAR Conference Planning Committee

LONG TECH TIPS:
ROUND 1

SOAR PRESENTATION

July 6, 2018   3:28 PM

DATE	DOC	DESCRIPTION
	Tech Whiz - Session...	EMAIL FROM CAROLINE
	SOAR Conferenc...	OUTLINE FOR PANEL TALK
	SOAR - TECH PRES'N -...	MY NOTES FOR MY PART OF THE PRESENTATION
	Panelist Tech Tips Im No Tech Whiz___...	Kevins summary of topics for all speakers
	SOAR - TECH TIP - D...	My power point slides

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SHARING A NOTEBOOK WITH OTHERS

COPY OF THE NOTEBOOK ON MY PERSONAL COMPUTER

NOTEBOOK ON THE NETWORK DRIVE
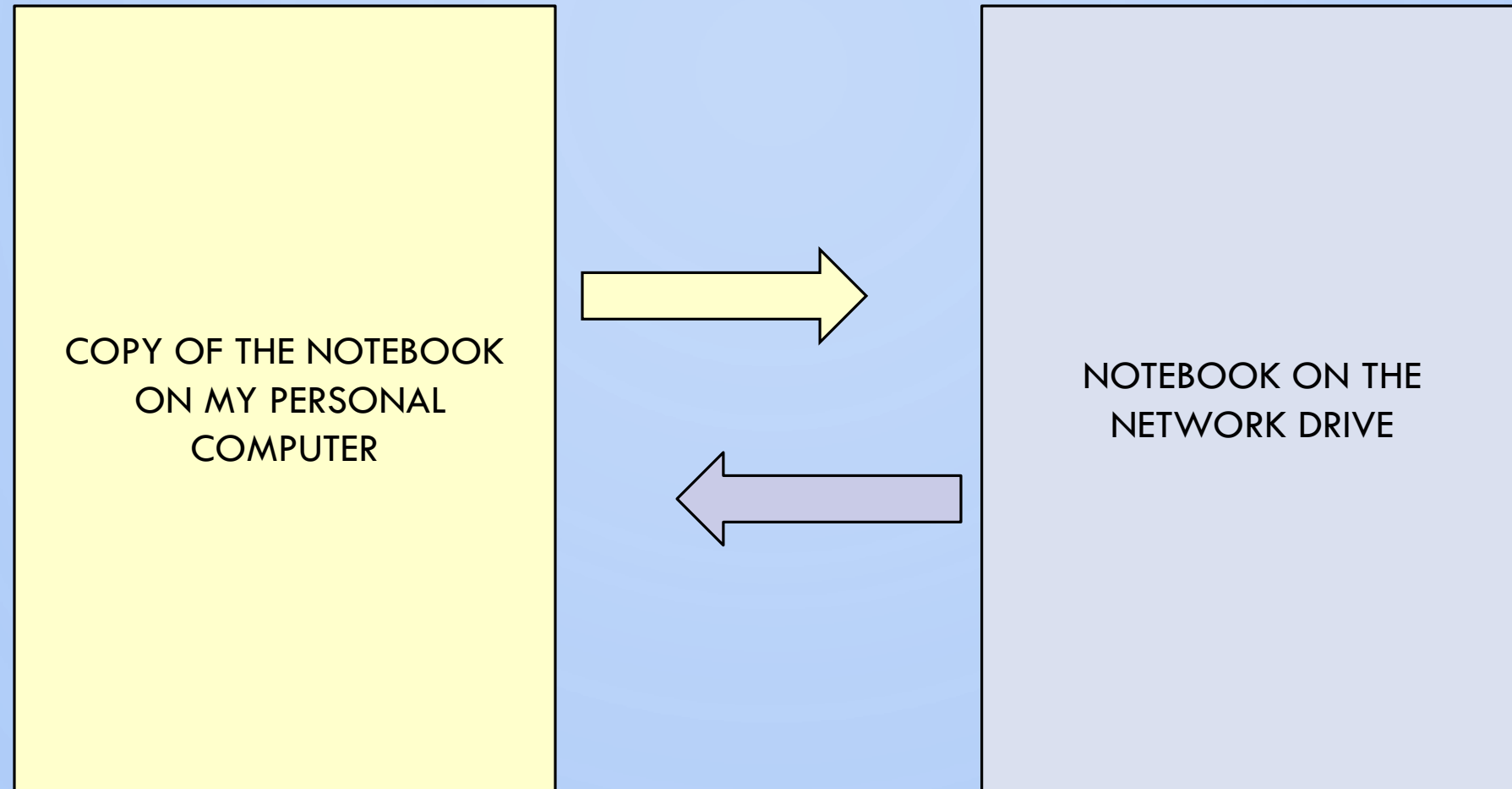
- **AUTO SYNCHRONIZATION**

SEARCH FACILTY

SOAR ✕ ▾

Finished: All Notebooks (change)   Find on page (Ctrl+F)

Recent picks

📄 SOAR PRESENTATION   (PRESENTATIONS & TRAINI...

In title: SOAR (2)

📄 SOAR TRAINING MATERIALS   (DECISION TEMPLATES>TR...
📄 BIO FOR SPEAKING AT SOA...   (PRESENTATIONS & TRAINI...

On page: SOAR (1)

📄 DCV TRAINING COURSES   (My Notebook>Quick Notes)

HEARING | PRELIMINARY HEARING | APPEAL | +

JOHN DOE

October 10, 2018   12:53 PM

DOC	NOTES
J. DOE - WITNESS...	EXPERT WITNESS QUALIFICATION ON CONSENT OF THE PARTIES
W. ST - J. DOE	WITNESS STATEMENT
J. DOE - PPOINT...	PPOINT PRESENTATION WITNESS WILL GIVE AT THE HEARING

JOHN DOE

Audio recording started: 12:58 PM October 10, 2018

- Witness is qualifed
- Witness give overview of topics to be covered
- His view is crrnt value is 1.1 million
- 7 comparable ppties
- Ppty 1 inferior - age lower bldng area

Cross -examination
He only chose 7 - y
Didn't consider 23 chestnut ppty - y
Chestnut has same age and area - disagrees older ppty

Add Page

VENUE INFO
HEARING SCHEDULE
EXHIBIT LIST
OPENING ADDRESS
APPELLANT'S WITNESSES
JOHN DOE

APPLICATION – MEMBER'S MANUAL

- A shared OneNote notebook that contains everything a member needs:
  - OIC Information – position description, etc.
  - Admin information – (phone lists, benefit info, etc.)
  - Hearing Info – style guides, decision templates etc.
  - Training materials – new member and on-going training
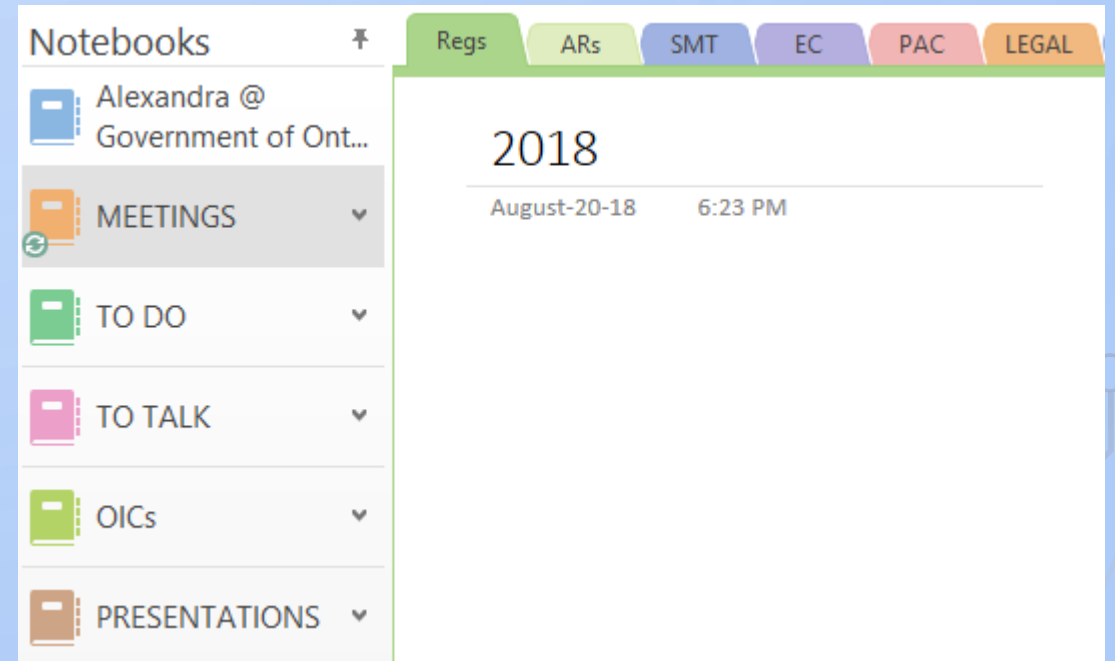 - Case law - leading hearing decisions

ONE NOTE (ADMIN)

- Create tabs for ongoing items (tutorial included)
  - Move items from meetings

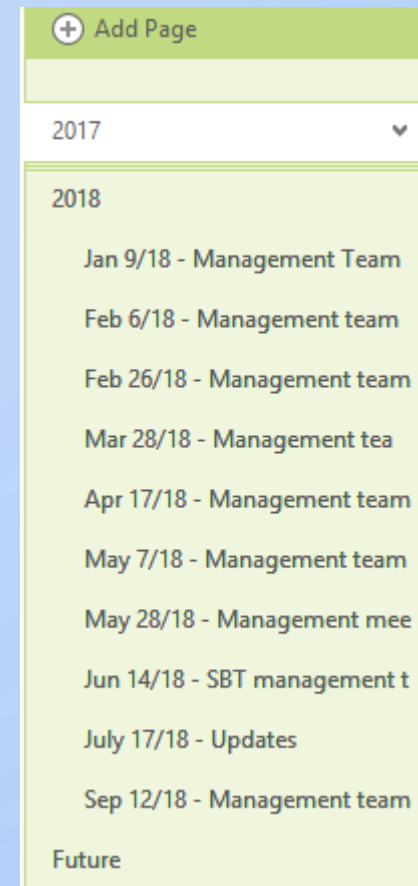This two-hour meeting was almost as productive as a single, well-written email.

to actions

ONE NOTE (ADMIN)

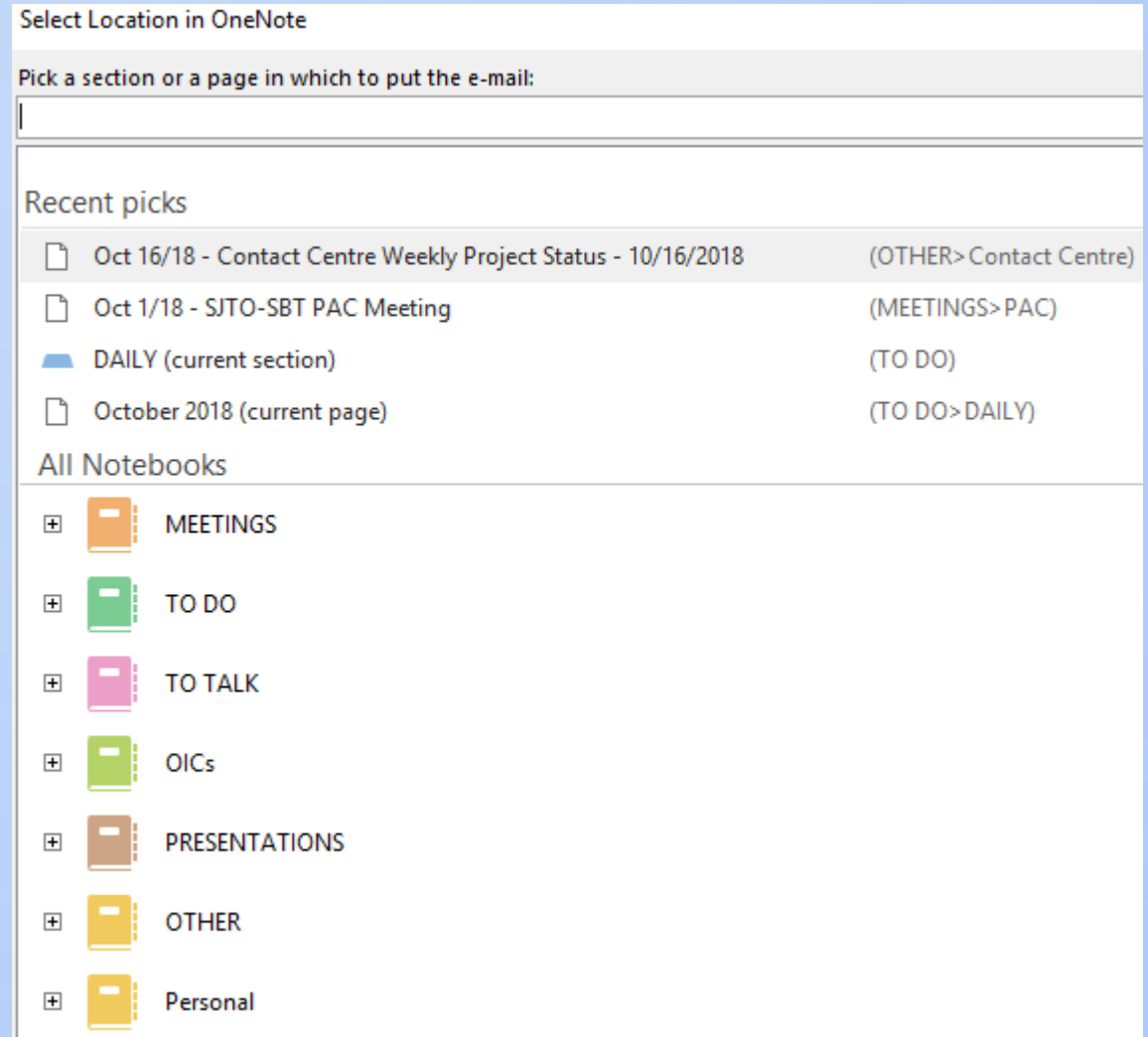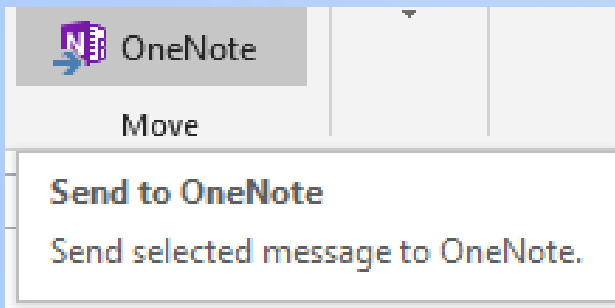- Keep track of all related meetings in one place

- Works across different platforms
  - Laptop / computer
  - Tablet / smartphone

Add Page

2017

2018

Jan 9/18 - Management Team

Feb 6/18 - Management team

Feb 26/18 - Management team

Mar 28/18 - Management tea

Apr 17/18 - Management team

May 7/18 - Management team

May 28/18 - Management mee

Jun 14/18 - SBT management t

July 17/18 - Updates

Sep 12/18 - Management team

Future

ONE NOTE (ADMIN)

- From Outlook:
  - Select emails to add to OneNote

I find it helps to organize chores into categories: Things I won't do now; Things I won't do later; Things I'll Never Do...

Select Location in OneNote

Pick a section or a page in which to put the e-mail:

Recent picks

Oct 16/18 - Contact Centre Weekly Project Status - 10/16/2018	(OTHER>Contact Centre)
Oct 1/18 - SJTO-SBT PAC Meeting	(MEETINGS>PAC)
DAILY (current section)	(TO DO)
October 2018 (current page)	(TO DO>DAILY)

All Notebooks

- MEETINGS
- TO DO
- TO TALK
- OICs
- PRESENTATIONS
- OTHER
- Personal

TRACK CHANGES

To review changes in your document

- In a word document, go to Review > Track changes (Ctrl+Shift+E)

-Go to All Markup

- **Simple Markup.**
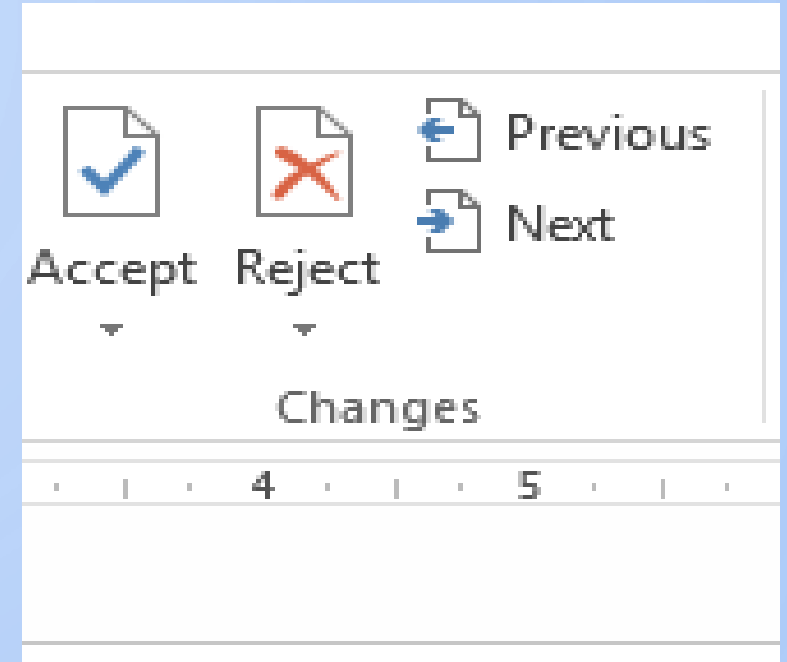
- **All Markup**

- **No Markup.**

- **Original.**
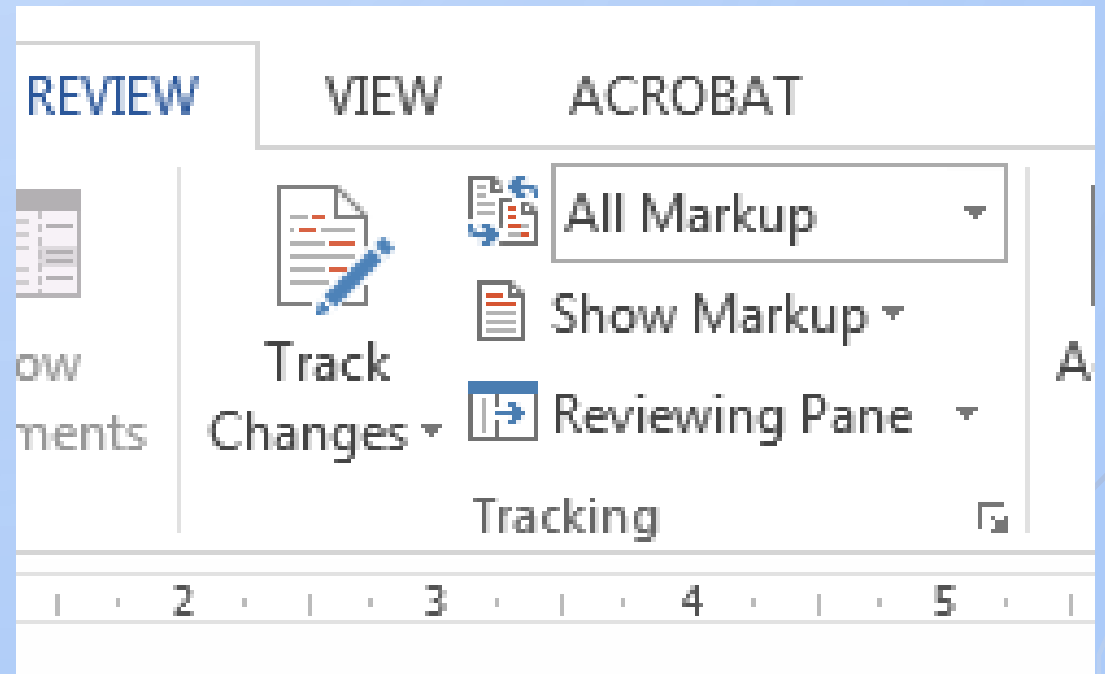
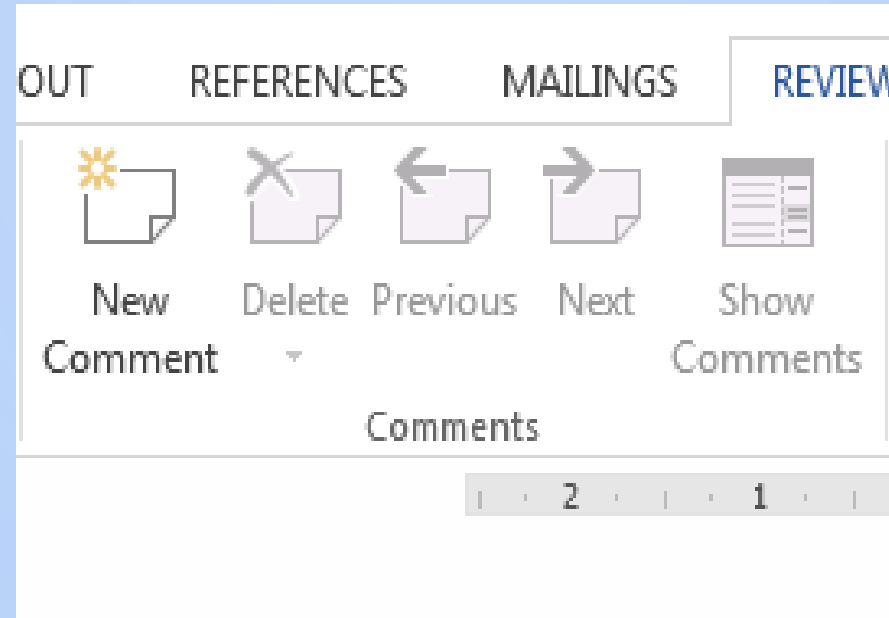# TRACK CHANGES CONTINUED

You can accept or reject changes.

There are a few options:

-Accept/Reject and move to next

-Accept/Reject all changes

-Accept/Reject all changes and stop tracking

You can move through the edit by pressing previous or next.

TRACK CHANGES - ADDING COMMENTS

-Select the content you want to comment on.

-Go to **Review** > **Comments** > **New Comment**, and make your comment. If you want to make changes to any of your comments, just go back and edit them.

-To reply to a comment, go to the comment, and select **Reply**.

Lightning Round

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WORD – COMPARE FUNCTION

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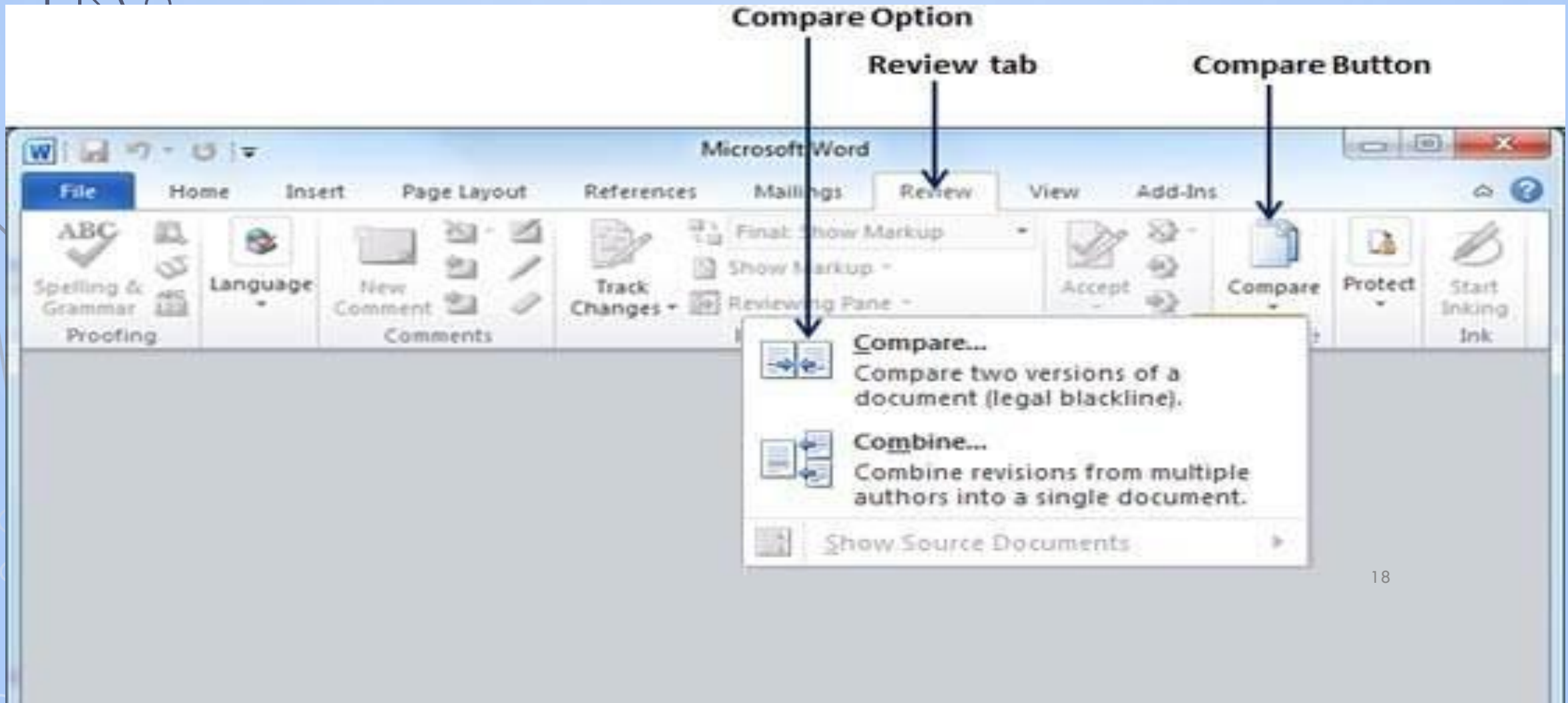
WORD – AUTO-CORRECT FUNCTION

THE APZ RECEIVED THE NOAZ AND ATTACHED DOCZ FRZ THE SBTZ.

= THE APPELLANT RECEIVED THE NOTICE OF APPEAL AND ATTACHED DOCUMENT FROM THE SOCIAL BENEFITS TRIBUNAL.

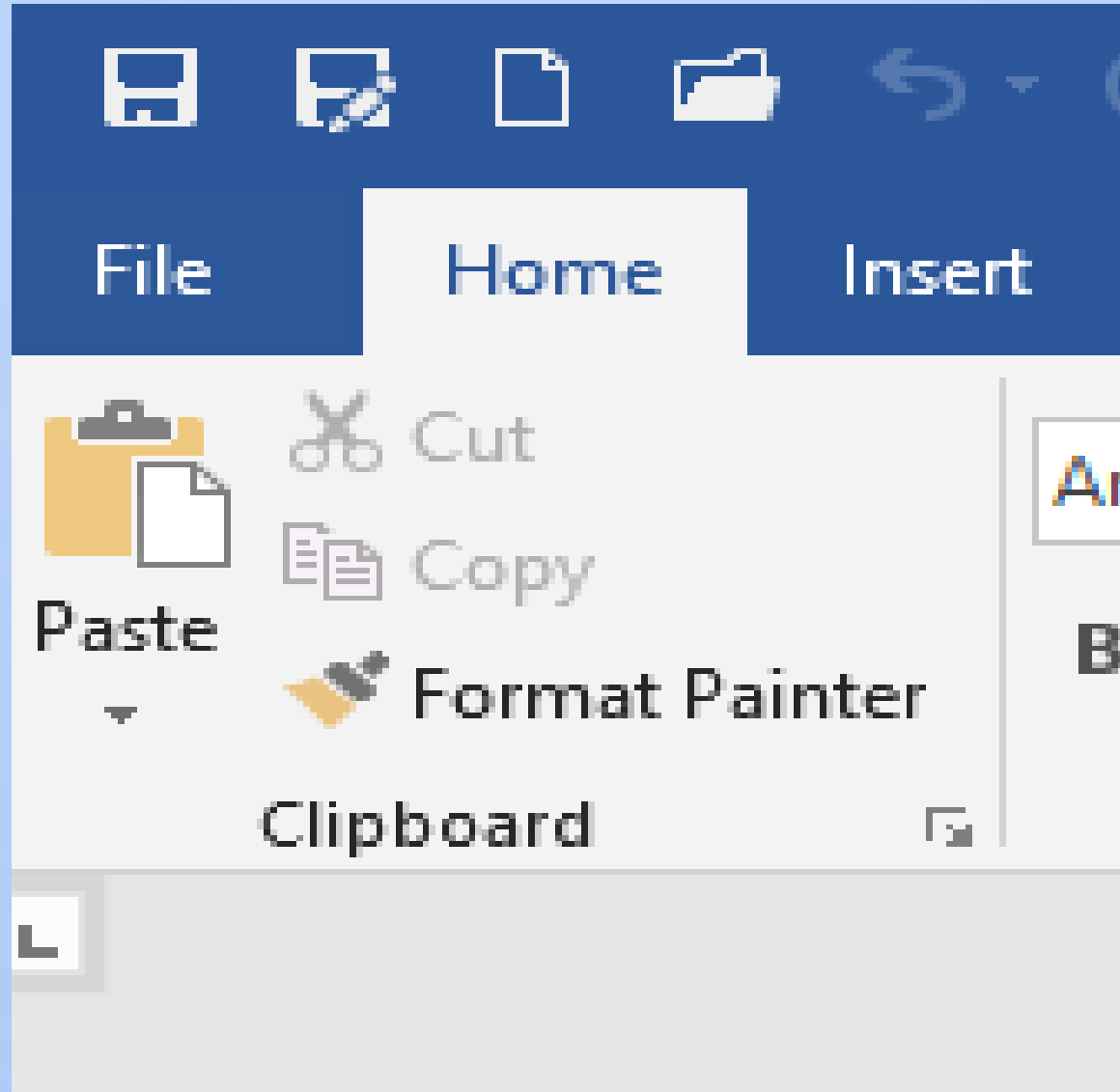AT THE CCZ MEETING, THE VCZ DISCUSSED ADRZ, AND A PARAZ IN THE SPPAZ ABOUT VIDZ HRGSZ.

= AT THE CONSULTATIVE COMMITTEE MEETING, THE VICE-CHAIR DISCUSSED ALTERNATIVE DISPUTE RESOLUTION (ADR) AND A PARAGRAPH IN THE STATUTORY POWERS PROCEDURE ACT ABOUT VIDEOCONFERENCE HEARINGS.

DOCUMENTS WITH HYPERLINKS
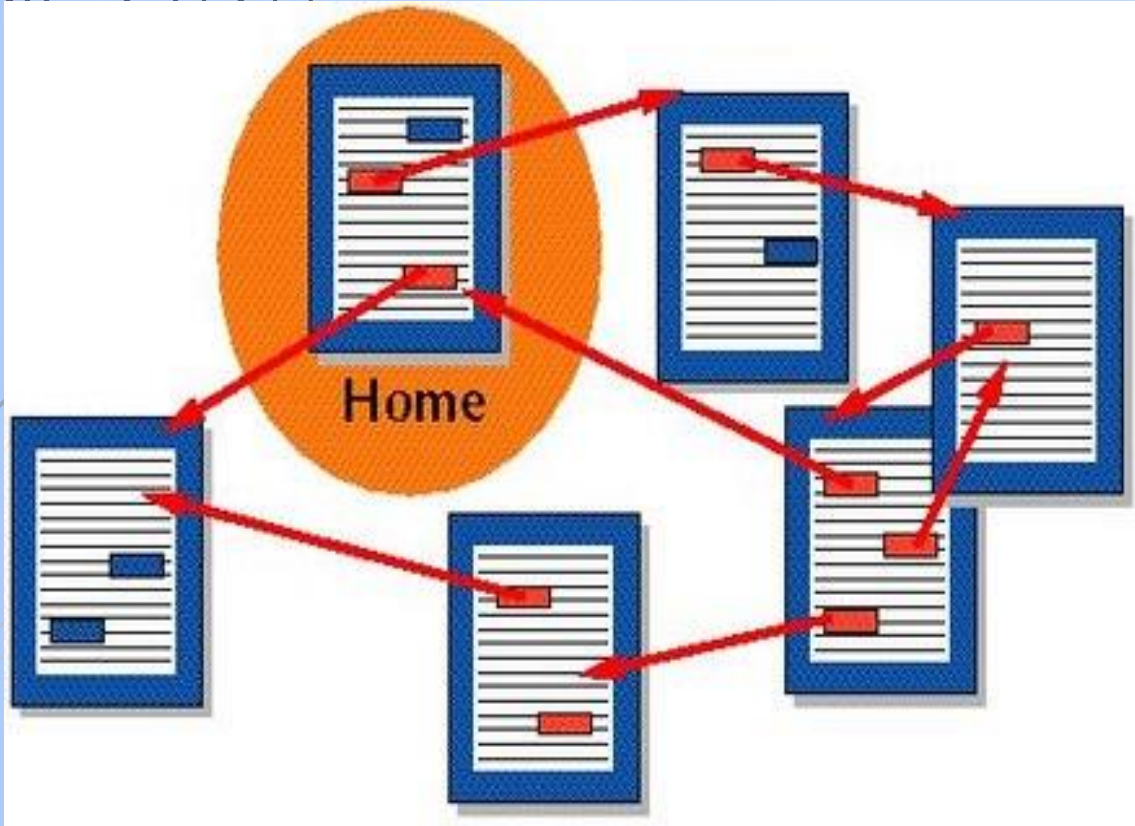
MICROSOFT WORD TIPS
FORMAT PAINTER

MICROSOFT WORD TIPS
FORMAT PAINTER

- Use this to apply the format in what part of your Word document to another part.

- Highlight the text which has the format you want

- Click on Format Painter – after a second, your cursor turns to a small paint brush

- Left click and drag the brush over the text you want to re-format.

- If you want to reformat in multiple places, double click Format Painter

MICROSOFT WORD TIPS

- **SHIFT + F5** : moves cursor to position when last save was made
- **CNTL + G**: Opens dialogue box so you can go to the page number you enter
- **CNTL+SHIFT+SPACE**: to keep words together on the same line
- **CNTL+SHIFT+HYPHEN**: to keep hyphenated words together on the same line

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MICROSOFT WORD TIPS
SPACING BETWEEN BULLET POINTS

Select the bullet points (hold down left mouse button and drag over the text)

On the Home tab Ribbon– go to Paragraph and click on the lower right hand corner

MICROSOFT WORD TIPS
SPACING BETWEEN BULLET POINTS
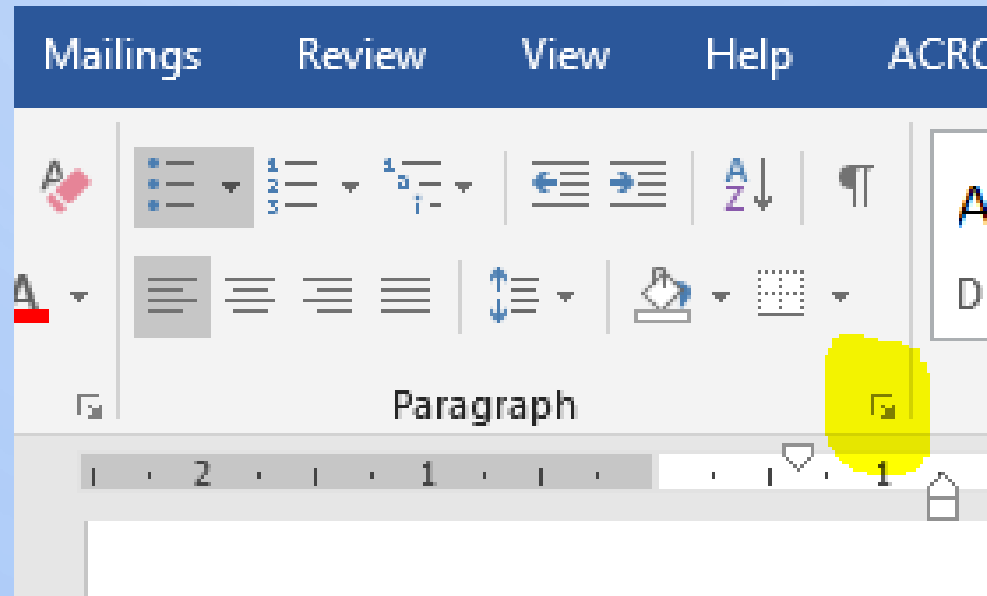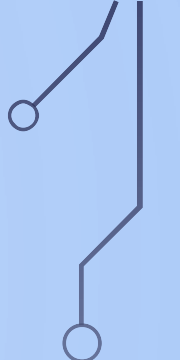
MICROSOFT WORD TIPS
SPACING BETWEEN BULLET POINTS

- Deselect "Don't add space between paragraphs…
- Set spacing: depends on what you want. Usually set: "Before" to Zero and "After" to 6 or 8.
- Click OK

RENAME A FILE QUICKLY

Right-clicking and selecting rename is not very efficient.

PC

- Press F2 while a file is selected
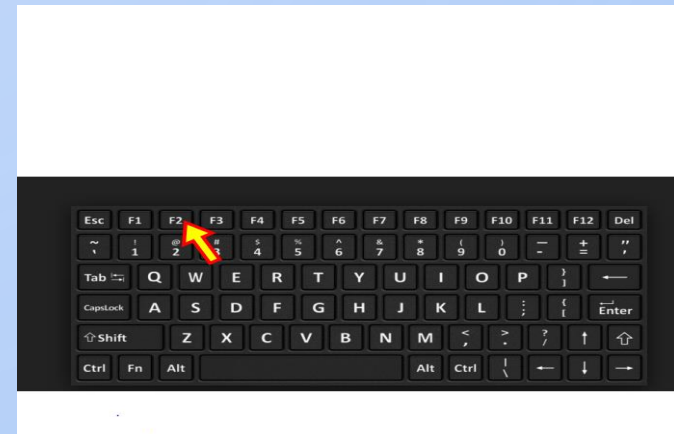
Mac

- Hit enter to rename
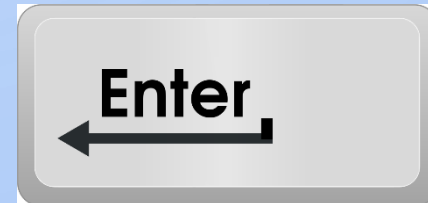
RENAME FILES SEQUENTIALLY

This will automatically change files with the same root name with a suffix: (1), (2), and so on.

PC

- Select all files you want to change

- Hit F2

- Type in name

Mac

-Select files and right click and an option to rename the whole batch as a series will show up.

Name	Date modified	Type	S
Adjudicator (1)	29/09/2018 6:41 PM	Microsoft Word D...	
Adjudicator (2)	29/09/2018 6:40 PM	Microsoft Word D...	
Adjudicator (3)	29/09/2018 6:40 PM	Microsoft Word D...	
Adjudicator (4)	29/09/2018 6:40 PM	Microsoft Word D...	
Adjudicator (5)	29/09/2018 6:41 PM	Microsoft Word D...	

CYCLE THROUGH OPEN TABS

This tip will help you move faster between tabs rather than moving the mouse and clicking on a tab

-Press Ctrl+Tab while in a browser will flip between each one

-Ctril +Shift+Tab to go backwards

-Ctrl+Num (1,2,3,4) will take you to a certain tab in that numeric order

-Ctrl+9 will bring you to the very last tab.

LINKS ON DESKTOP

- Right click on the document
- Select Send to and then Desktop (create shortcut)
- <u>Do not </u>chose the option to create a shortcut!
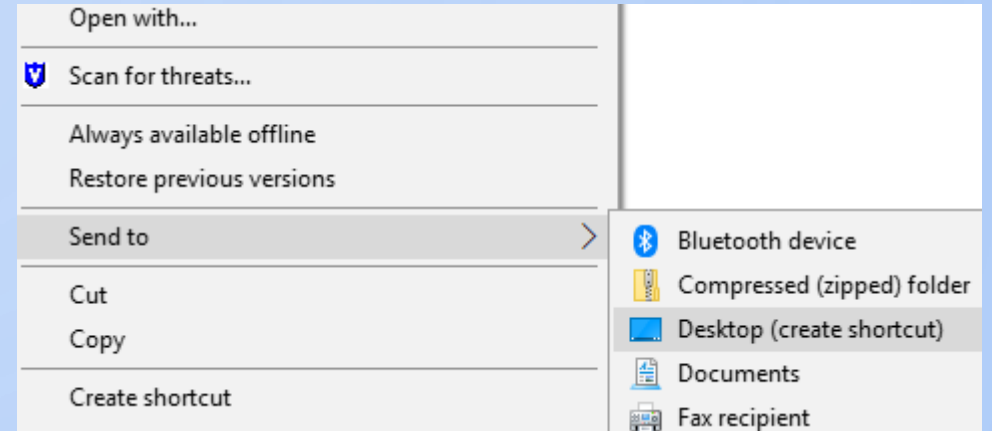
- Now you can easily access your files
- Just a double-click away
- Always work from the latest version
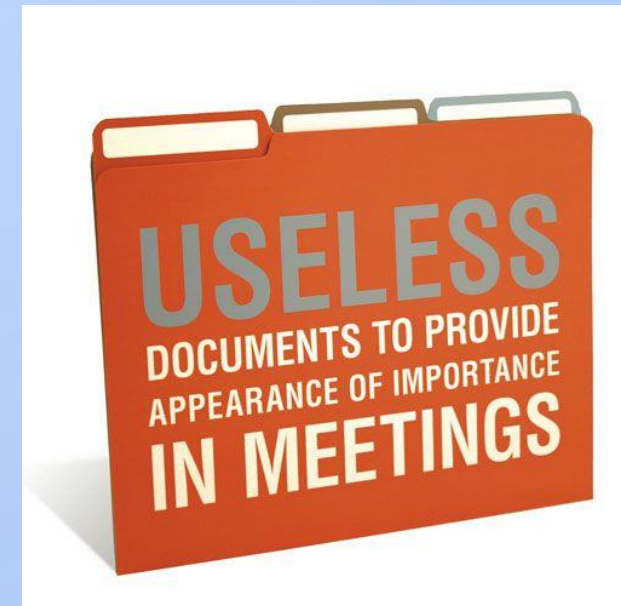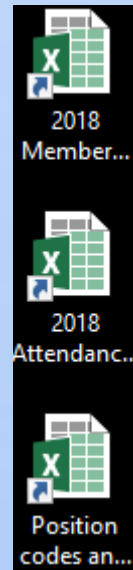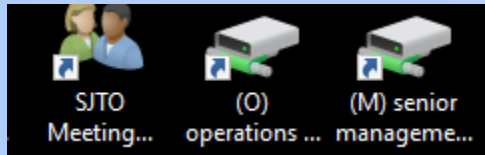
SHARED DRIVES

- Easy to share resources

- Give access to specific people

STAFF

📁	ALL SBT Phone Directories
📁	ARO folder
📁	CA Folder
📁	CWW
📁	DAU Interface XML Files
📁	E-Files
📁	Email Communication
📁	Emergency Staff List - Procedures
📁	FIPPA - PRIVACY BREACH PROTOCOL
📁	FOI Requests
📁	French Language Services - FLS
📁	HOW TO Guides

This PC > (M:) senior management (\\hscptobiapsb001) > Management only

Name	Date modified	Type
ATTENDANCE - HOURS	09/20/2018 5:54 PM	File folder
BCP - COOP	01/15/2018 12:12 ...	File folder
FTEs	07/26/2018 6:35 PM	File folder
HR	10/17/2018 9:13 AM	File folder
Interview material for management positions	10/12/2018 3:24 PM	File folder
IT	11/14/2017 12:43 ...	File folder
STAFF affairs	10/16/2018 11:15 ...	File folder
TRAININGS - RESOURCES	08/01/2018 3:20 PM	File folder

Microsoft Teams

Microsoft Teams				Corporate Services > Facilities ★ ⋯

Favourites

Corporate Services ⋯

General

Controllership

Facilities

Finance

Conversations   Files   Wiki   +

Facilities

New   Upload   Get link   + Add cloud storage   Open in SharePoint

✓	Type	Name
✓	📁	Floor Access
	📁	Small Works Projects
	📁	Building Committee and JHSC
	📊	Building Contacts.xlsx

Files   Wiki ⌄   +

Building Cheat Sheet
Last edited: Just now

How do I make a request for HVAC or Lighting?

Send your request in an e-mail to Building_Requests555@Ontario.ca. Please include as many details as possible and your office or workstation number

How can I contact building security?

Building security can be reached by phoning 555-555-5555. Alternatively, you can e-mail them at: buildingsecurity555@propertymngmt.ca.

LONG TECH TIPS:
ROUND 2

ADOBE ACROBAT: CREATE
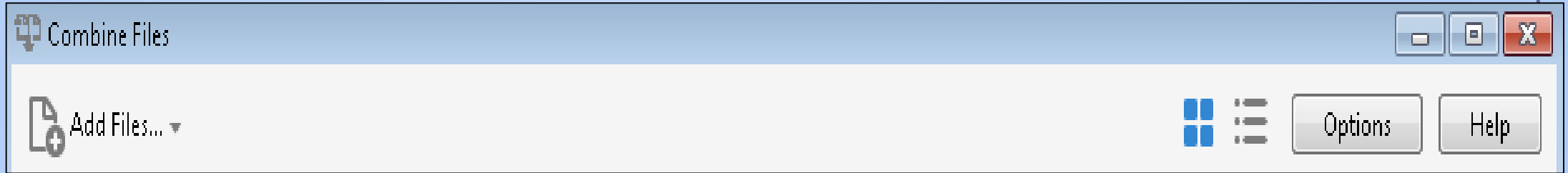
- Select "**Multiple Files**", then "**Combine Files**"

- Select "**Add files**" for "**files**" or a "**folder**"
  - Hold "**Shift**" to select consecutive files from a list; or
  - Hold "**CNTRL**" to select random documents from a list
  - Click and drag the files to change their order

- "**Combine files**", "**Save**", set name and location
  - Adobe will convert most file types for you
  - Open the left side toolbar to find the original files bookmarked, right click to "**rename**" a bookmark

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ADOBE ACROBAT: BOOKMARK
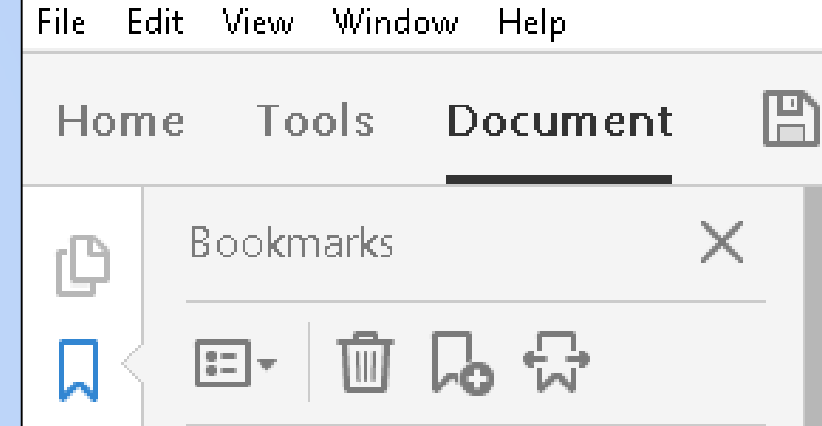
- Use ⬚ to add the bookmark to the page you are on; or use **CNTRL+B**

- "**Name**" the bookmark for ease of recall
  - Right click to "**Rename**" the bookmark
  - Select text (click, hold and highlight) to auto-name the bookmark with that text

- Drag bookmarks within the bookmark pane to associate them by topic or hierarchy
  - bookmark location does not change

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ADOBE ACROBAT: COMMENT
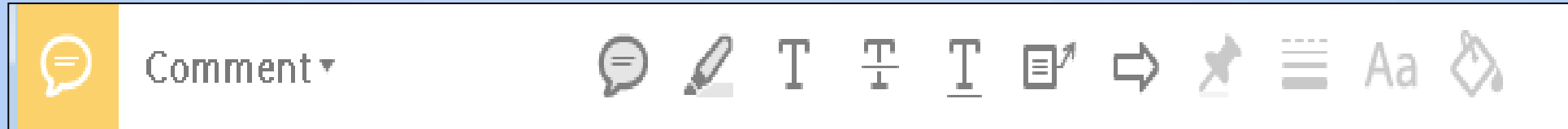
- Select your tool type (examples show above):
  - Comment to add notes to a pop up
  - Highlight, Add, Strikethrough or Underline text
  - Textbox to add text with a pointer ← **Remember this line**
  - Arrow to point to relevant text

- Select:
  - Pin icon to keep a tool selected for repeated use
  - Multi-line icon to change the line thickness
  - "**Aa**" icon to change text font, color, spacing
  - Pail icon to change a tool's color

ADOBE ACROBAT: EXTRACT
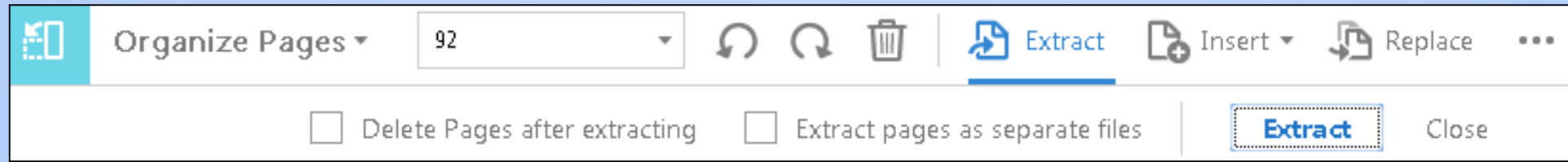
- Click to select a page from the document
  - Hold "**Shift**" and select the first and last of consecutive pages
  - Hold "**CNTRL**" and select random pages
- Select "**Extract**" to create a new document
- Select "**Save**" to confirm name, rename and location of the separate document

ADOBE ACROBAT: PROTECT

- Select "**Encrypt**", "**Encrypt with Password**",
  - To Open; and/or to Edit or Print the document
  - choose a medium to strongly rated password
  - "**Save**" it to apply the restrictions, the title will be visible so name it carefully

- Select "**Remove security**" to remove any restrictions, add the password and save to confirm

Office what?
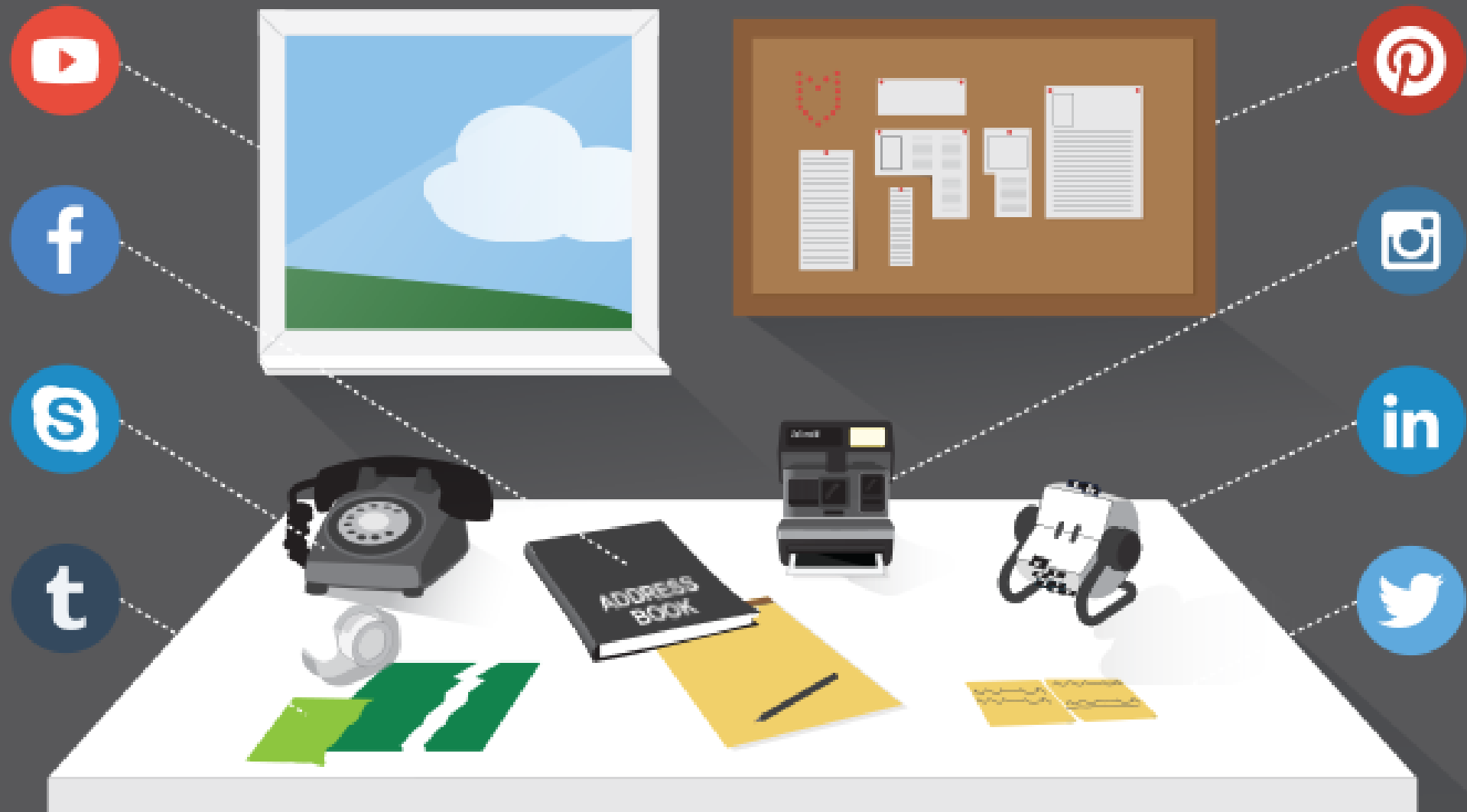
THE EVOLVING EMPLOYEE EXPERIENCE

Isolated

Collaborative

OUTLOOK: CATEGORIES

- Select **"Categorize"** (main Outlook toolbar)

- Select "**All Categories**", then "**New**"/"**Rename**"
  - **Blue** = Staff Mtg, **Yellow** = Prep, **Green** = Hearing

- Select a "**shortcut key**" for quick categorizing
  - **CNTRL+F2** = blue category = staff mtg

- Select a category for calendar invites (your calendar only); or Right click on an existing mtg. to set your category to it
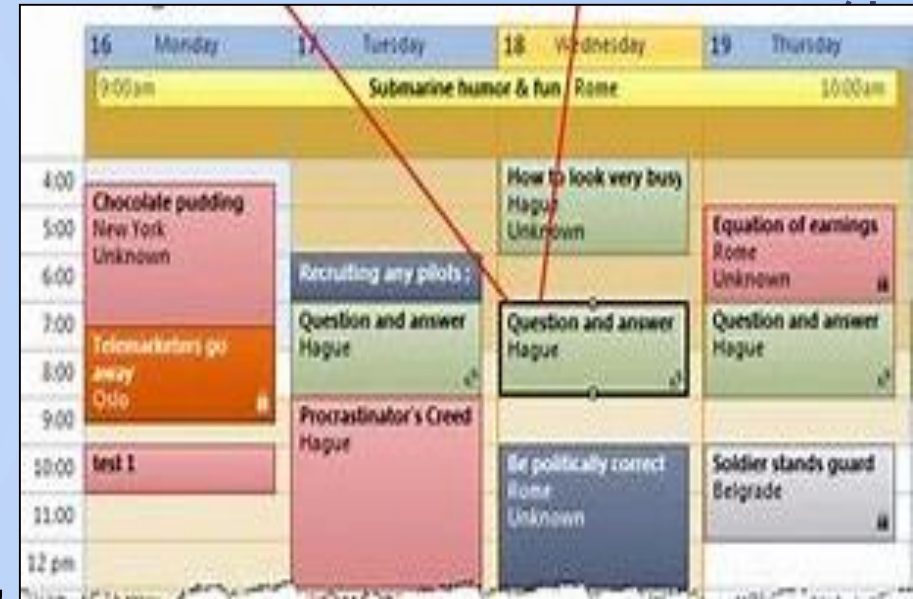
OUTLOOK: RULES

- Select **"Rules"** (main Outlook toolbar)

- Select "**Manage Rules**", "**New**", **"Flag messages"** template

- Follow the **"Steps"**; blue hyperlinks prompt you for details
  - Emails from [Name], [Name] or [Group], and with [word, phrase] in the subject line or email body, get flagged for follow-up [Time]
  - These emails belong to my [Name] Category = [Color Code]
  - Exceptions: when they are only [i.e. to me, are automated reply]
  - Specify a name for your rule. Finish to save. Edit later if needed.

- Right click any email to quick set a rule
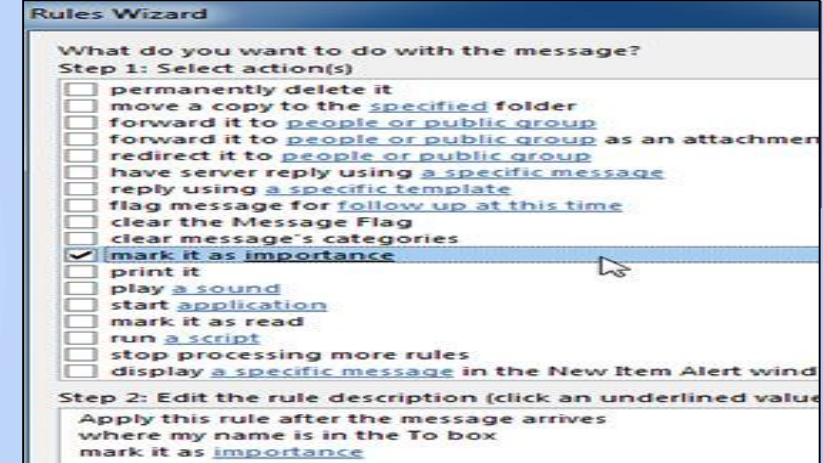
OUTLOOK (QUICK PARTS)

- Set it up once. Then, <u>one click</u>, it's done!
- You can move emails to specific folders

First Time Setup
After this Quick Step is created, you do not have to enter this information again.

Name: Move to Folder

Actions

☑ Move to folder   Choose folder   ∨

☑ Mark as read

- Forward emails to the usual suspects
- Quickly create meeting invites

New ▾

📁 Move to Folder

▦ Categorize and Move

🚩 Flag and Move

🔲 New email to:

✉ Forward to:

🗓 New Meeting with:

⚡ Custom

OUTLOOK FOLDERS

i know dat file wuz in here somewhere
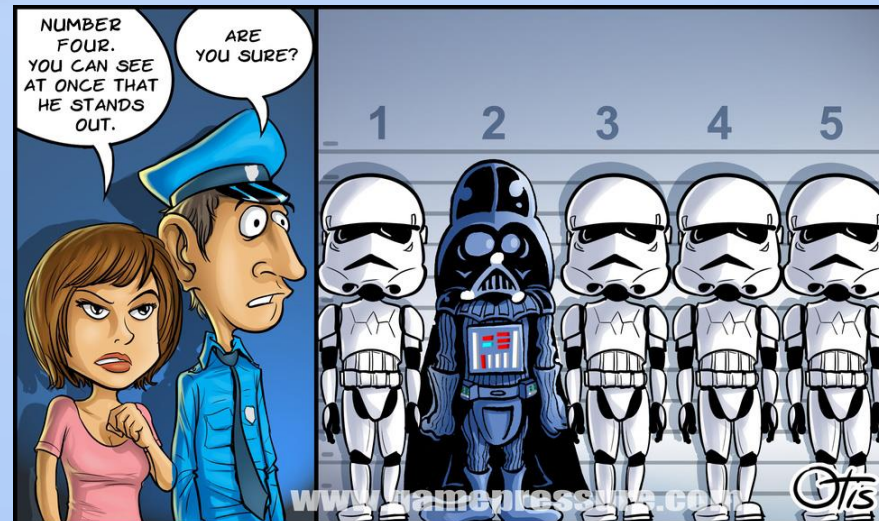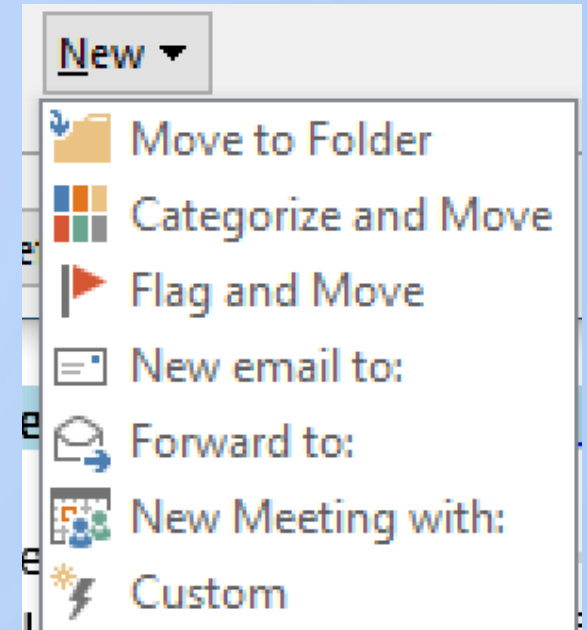
- Right-click where you want the folder
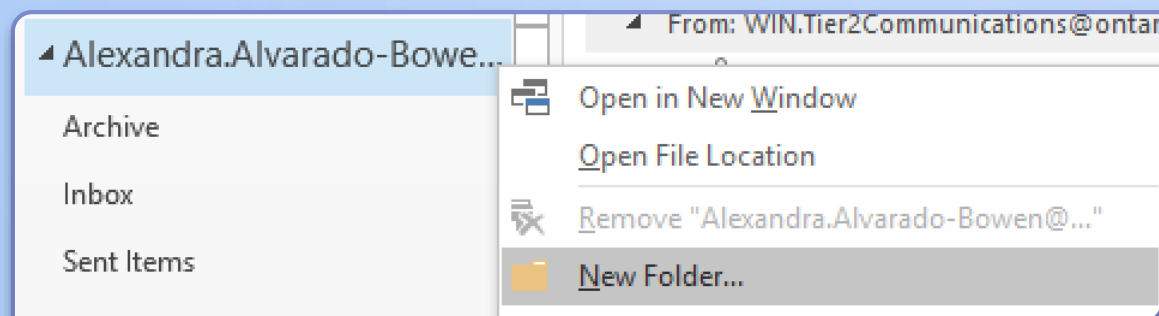
- Name the folder

- Drag emails to the folder

- Keep your inbox uncluttered

- You can still search all emails from the main page

- Add the most frequently used folders to your Favourites
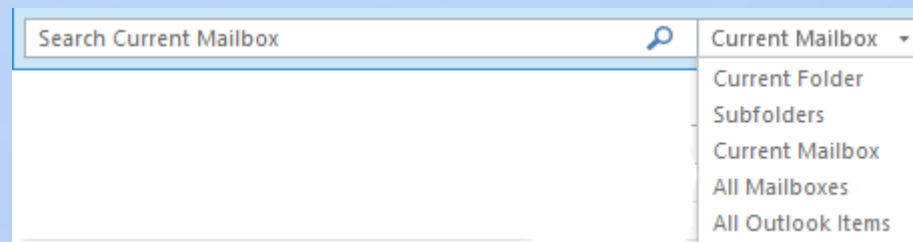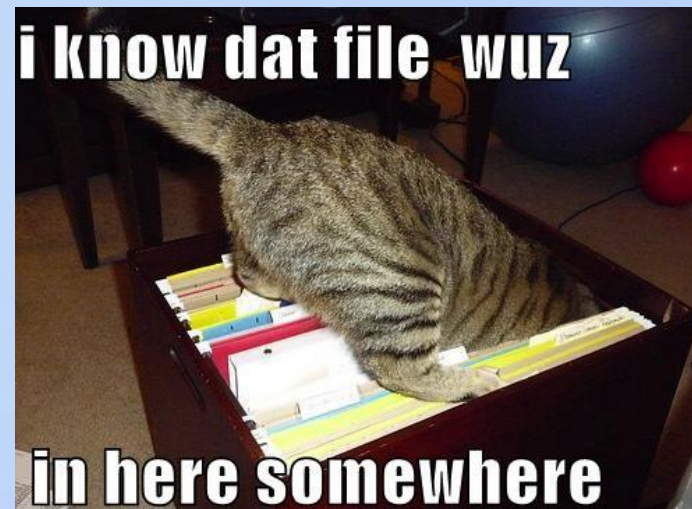
OUTLOOK: EMAIL TO CALENDAR
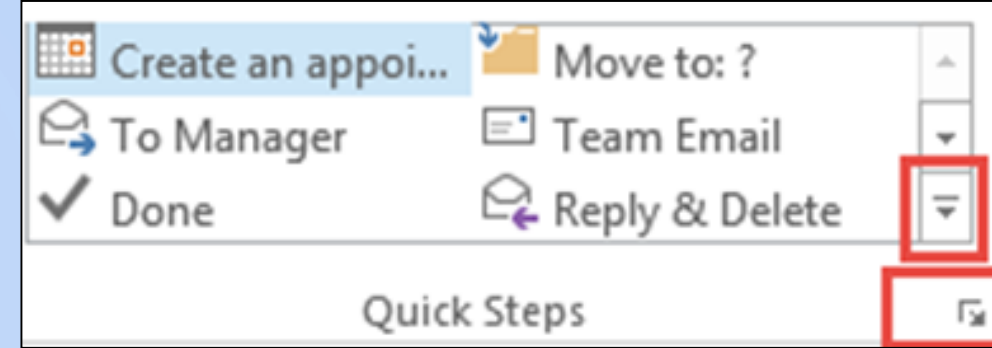
- "**Home**" tab of Outlook, click "**quick step**"
  - "**Create new**", select "**create appt w/attachment**"
  - "**Name**" your quick step (i.e. add to calendar)

- From your inbox list or in an open email, select the "**quick step**"
  - Choose a date, time and location of the appointment
  - Invite others to attend, if you choose

OUTLOOK: CONVERSATIONS

- Select "**view**", "show as conversation"

- Check the setting options
  - i.e. show from all folders (including sent)

- Select "**view settings**", select "**sort**" for added options
  - i.e. sort by received, descending order to keep new emails at the top

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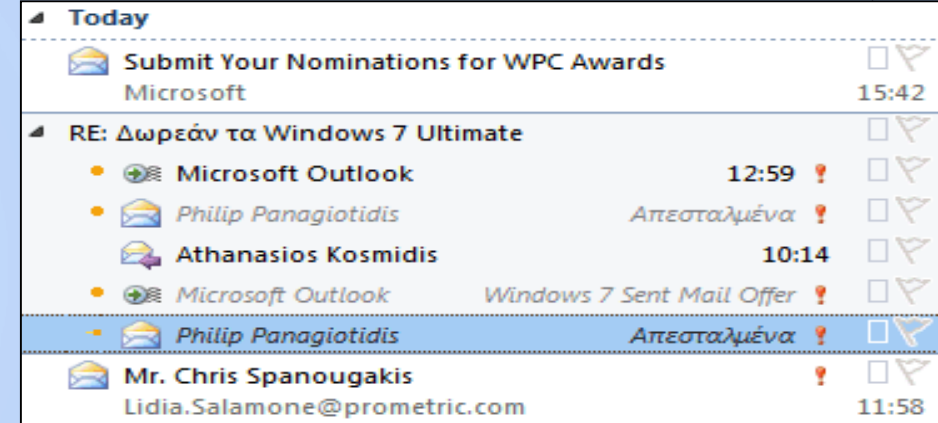
OUTLOOK: EMAIL TO PDF

- Select the email, "**file**" tab, then "**print**" tab
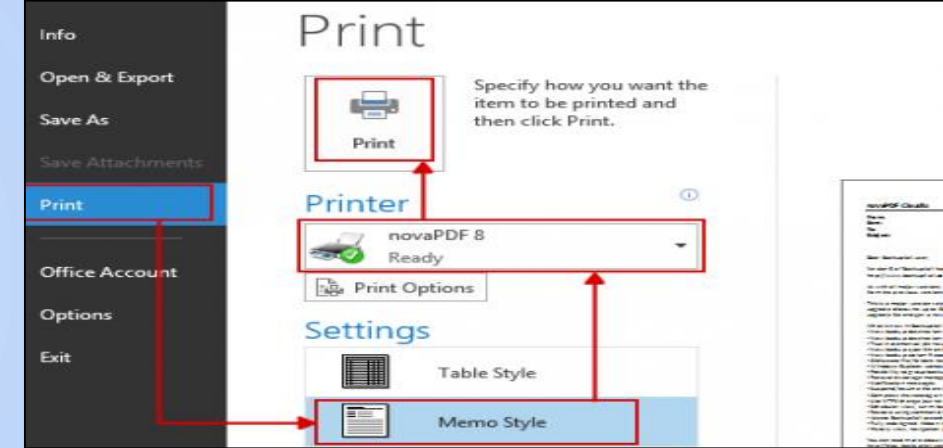
- Select "**Adobe PDF**" from the list, then hit "**print**"

- Name it, select the location, save

OR

- Select the "**Adobe PDF**" tab, "**selected messages/folder**" tab

- "**Create new**" document; or "**append to existing**" PDF

  - The system will create an index as you add to the PDF

I need to gather feedback.   I need objective evidence.

I need to ask questions and consult with people.

I need to create a survey.

….I don't know the username and password to the account.

….the account is expired, who has a Purchasing Card?

DOODLE POLL

- HERE ARE SOME POSSIBLE DATES AND TIMES

 FOR THE MEETING – PLEASE RESPOND …

– WHAT'S GOOD FOR YOU? … BLAH, BLAH, BLAH

- IS EVERYONE AVAILABLE ON DECEMBER 3 OR 5? – AND IS 10 A.M. OK, OR IS THE AFTERNOON BETTER? … BLAH, BLAH, BLAH

- What do people prefer for our staff lunch next week? – pizza, pot-luck, restaurant, other?

TEMP FOLDERS

SNIPPING TOOL

To take a screen shot of an email, website, *etc.*

PC
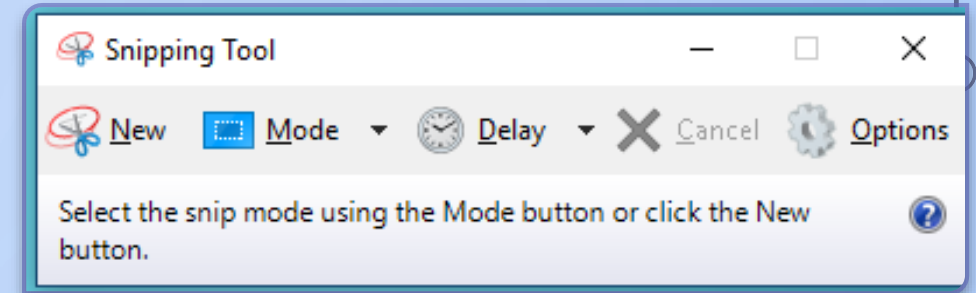
- Go to start>snipping tool> new snip (free form snip; rectangular snip; window ship and fullscreen snip)
- Move the cursor to select what image you would like to capture
- You can copy this image into a document by right clicking and selecting copy or send it an email

Mac

-Command +Shift+3 (whole screen shot)Command+shift+4 (part of the screen)

LOCK YOUR COMPUTER

Usually you have to click (Ctrl, alt, delete) to lock your computer- not efficient!

PC
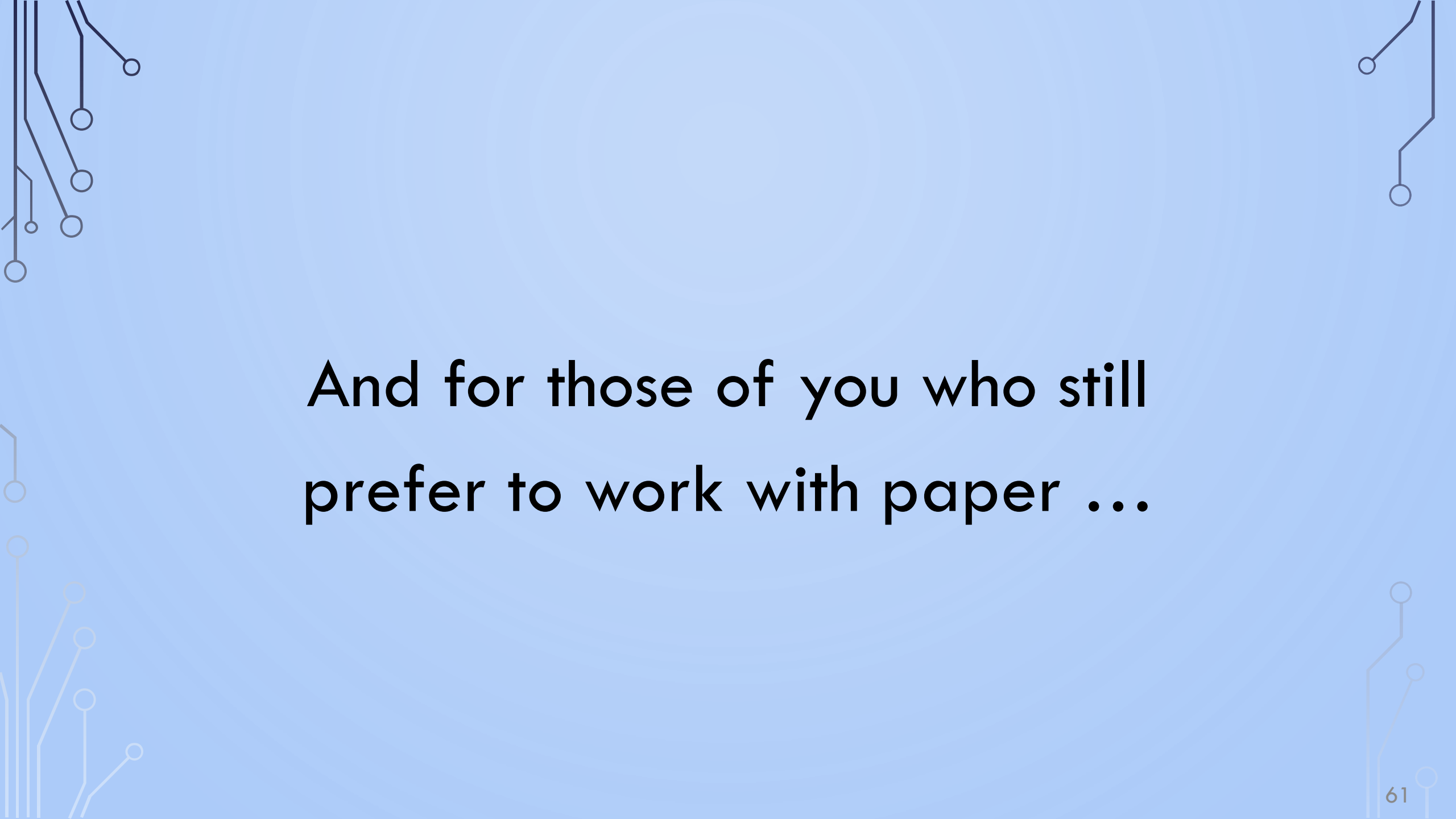
-Window + L

Mac

- Cmd+Ctrl+Q (might be different depending on version of Mac)

EXTENDING TO TWO COMPUTER MONITORS

- Window allows you to have 2 monitors and extend them so you can have different windows open on each of them

- How (Windows 10):
  - Click on the tool icon
  - From the Home Icon – choose System
  - In the System drop down, choose Display
  - In Display, the instructions are self-explanatory

- You can search the web for a how-to video

And for those of you who still prefer to work with paper …
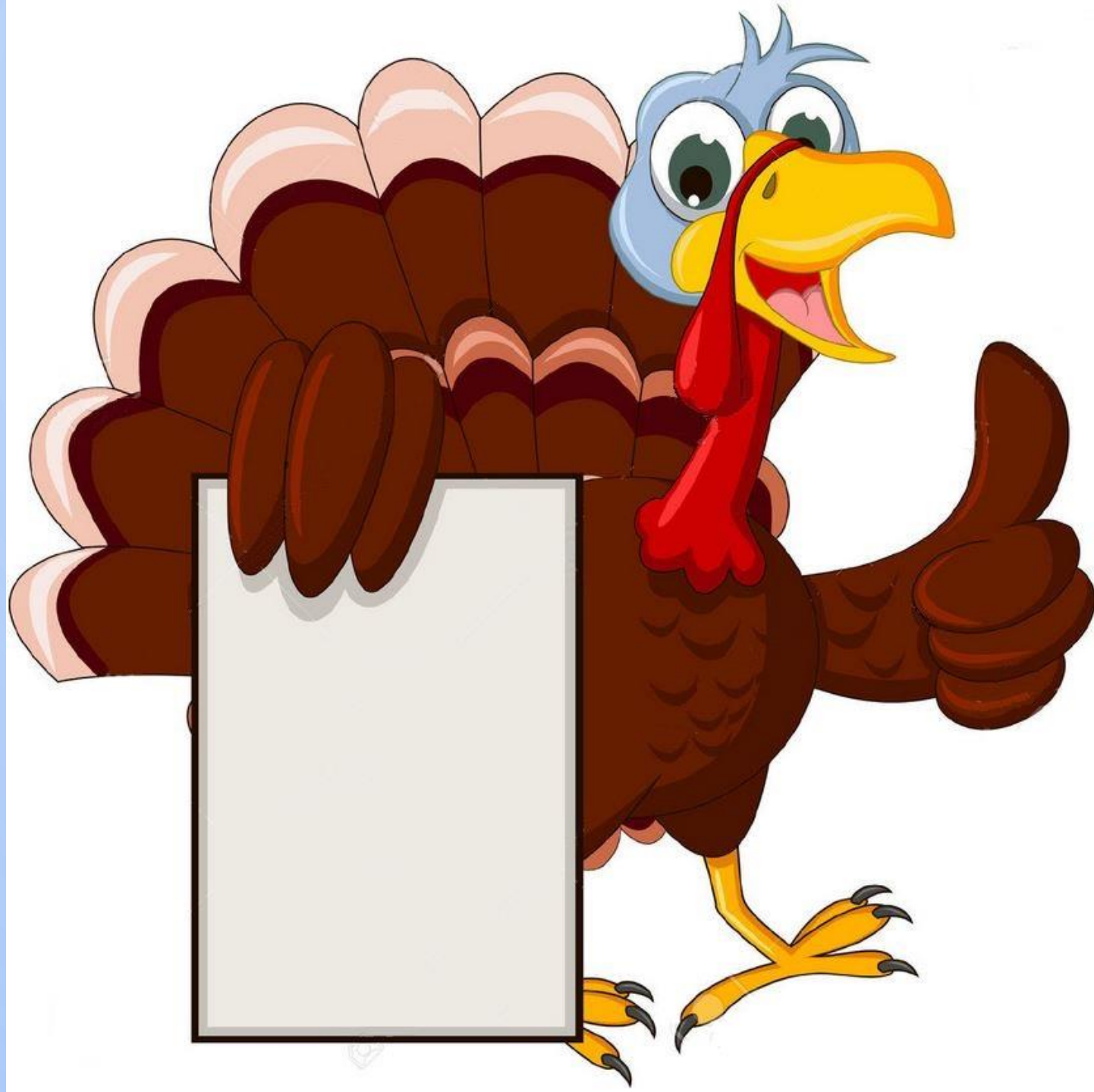
LIVESCRIBE DIGITAL PEN

Record and Play Back

Record everything you write, hear or say.
Replay your meetings or lectures simply by
tapping on your notes.
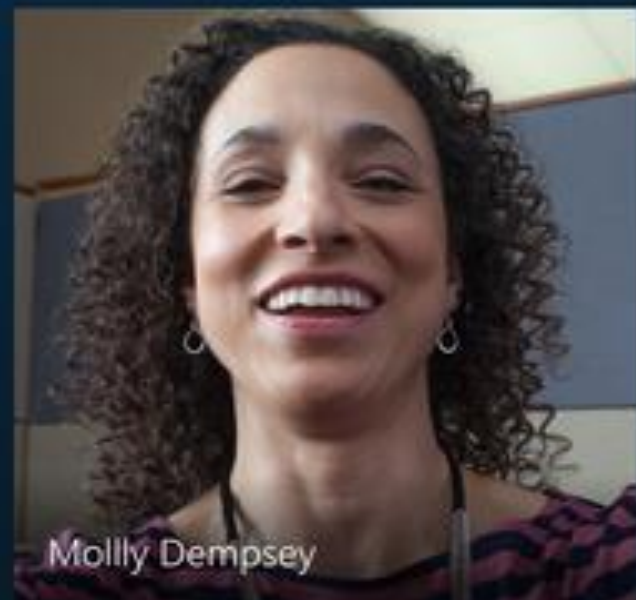
Column1	Column2	Column3
$12.13	18/01/19	$12.13
$6000	28/02/17	$6000
$98,000	01/03/18	$98,000
$55.90	27/08/18	$55.90
$100	11/04/15	$100
$3.00	18/09/18	$3.00
$752.86	13/06/17	$752.86
$98,000	01/03/18	$98,000
$55.90	27/08/18	$55.90
$8,000	01/03/18	$100

AUDIENCE TIPS & QUESTIONS